

# **City of Portola, California**

## **Citywide Emergency Evacuation Plan**

The City of Portola Office of Emergency Services has developed a citywide Emergency Evacuation Plan in an effort to effect the emergency evacuation of residents, businesses and visitors in times of emergency situations or natural disaster events.

**Primary Evacuation:** A Primary Evacuation alert will involve the mandatory evacuation of all or a major portion of the City.

**Secondary Evacuation:** A Secondary Evacuation alert will involve the partial evacuation of a small section of the city caused by a localized threat of the health or safety of residents and visitors.

**Precautionary Evacuation:** When a Precautionary Evacuation alert is ordered, those affected should leave areas of the city in an immediate and orderly fashion with no regard to specific route other than localized road closures necessitated by the nature of the emergency.

### **Evacuation Guidelines:**

- Evacuations of portions or the entire city may be ordered by Law Enforcement, Fire or Portola Office of Emergency Service personnel.
- Evacuation alerts will be broadcast and signaled to the population of the city by a steady siren alert which should cause residents to listen to local radio or TV stations for emergency broadcast alerts and instructions.
- In the event of power failures within the city local OES personnel, Fire Department personnel or Law Enforcement personnel will broadcast instructions via automobile public address systems block by block in the affected areas.
- Local OES volunteers may be recruited to go door-to-door to effect the evacuation order process
- In an effort to effect an evacuation in an orderly and civil fashion, automobiles will be required to follow the neighborhood evacuation routes on the Community Evacuation Route Map. In some instances traffic may be routed in one direction only and traffic may be routed in a longer travel route than ordinarily desirable to effect the intent of the plan and to accommodate a shorter and more efficient route for the approach and/or exit of emergency personnel, vehicles and resources.
- In all instances vehicles will use the normal side of the roadway unless directed by safety officials to use both sides of the roadway.
- Inbound traffic will be restricted and relatives/residents needing to respond into the evacuated area will be re-directed by emergency personnel to designated emergency evacuation shelter locations where evacuees will be delivered.
- Traffic will not be permitted to drive “*cross town*” or in opposite direction to the flow of evacuation traffic. You must drive by the designated routes or as directed

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- by safety officials to accommodate an orderly, efficient and safe evacuation of a large number of people.
- When an evacuation is ordered, the city will provide transportation to those needing it. Buses, vans and other forms of transportation will be instructed to travel in a North/South direction and pick up passengers at all intersections intersecting California Street and Gulling Street on the South side of the City and in the same North/South pattern picking up passengers at all intersections on West Street, Gulling Street and Beckwith Streets.
  - Residents on the South side of the Gulling Street bridges will travel West in an orderly fashion to County Road A-15 and will exit the area by driving County route A-15 to Highway 89. In the event that the A-15 primary evacuation route is closed Southside traffic will be routed over one Northbound Lane of the Gulling Street Bridge. In the event of possible bridge collapse or structure damage to either bridge, the city is prepared to create an emergency crossing of the Union Pacific Railroad Tracks and the Feather River if water flow levels permit.
  - Residents on the North Side of the City shall travel to the nearest North-South collector street (West Street, Gulling Street or Beckwith Street) where they will be diverted to exit the city either via Lake Davis Road to Grizzly Road or to Highway 70 and either in a East or West direction depending on the emergency situation.
  - There may be emergency situations where all evacuation routes are inaccessible and residents may be directed to remain at their current locations or to respond to emergency landing location for helicopter evacuation.
  - The helicopter evacuation location for the North Side residents will be the sport field complex behind C Roy Carmichael Elementary School and the helicopter evacuation location for the South Side residents will be Portola High School football field.
  - The elderly, disabled and persons with special needs may make arrangements for emergency transportation by calling the city's Emergency Command Center at 832-4216. At the time of the call they should be able to tell personnel the exact address they are located, the nearest cross street, a call back number and identify any special needs that responding personnel may use in determining the best mode of transportation (i.e. ambulance, wheel chair accessible vehicle, etc.) to use in effecting a safe evacuation. Emergency calls should be made through 911.
  - The city Emergency Plan has arranged for predetermined evacuation shelters throughout the city. They are identified on the separate Community Evacuation Map. A single, some or all sites may be utilized depending on the nature of the emergency. It is important that residents and visitors listen for instructions which will be broadcast on local radio, regional TV or by calling 832-4216.
  - This Plan is intended to be used to inform the public on how the city may respond to local emergencies or natural disaster events. Depending on the location and extent of an emergency the predestinated driving routes identified in this plan may not be usable. Should this happen emergency personnel may make a determination that alternate routes will better serve the emergency situation. It is important to the safety and health of all residents and citizens that the public

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closely follow the directions given by personnel at the time of the incident. Traffic controllers will divert traffic to the most effective means available.

- If the size or location of the incident prevents the use of automobile, citizens must walk to areas pre-designated as transit hubs where they will be transported to outlying temporary shelters. (see map for locations) Once at the shelters they will need to make arrangements for personal transportation.

### **Evacuation of Animals:**

- If given enough time residents will evacuate their domestic pets with them when leaving the area.
- Large Animals-there will be instances where the resident does not have the ability to move larger animals during the emergency event. Portola OES will prepare to take calls regarding the location and evacuation of larger animals and will assist in obtaining the necessary resources required to safely transport the animals if time allows. Plumas County Animal Control will be available to coordinate this effort and will be dispatched from the city's OES-Incident Command Center. Requests for assistance should be called in to 832-4216.
- If small domestic animals are lost or are not able to be removed from the evacuation area, the City will dispatch Animal Control to assist in animal evacuations and will keep the animals at their Animal Control facility, or at a temporary staging area, until they can be claimed by owners.
- Animal Control personnel will have a system to catalog and identify animals without owners that are found loose in the city. Owners may look for and claim their pets after the emergency event is over.
- In the event that an animal has sustained an injury needing medical attention the animal will be taken to a local veterinarian for evaluation and treatment. Owners will be responsible for paying all veterinary bills relating to the emergency treatment at the time the animal is claimed.

### **Safety Concepts to keep in mind:**

- Always know your building's emergency procedures and have personal residential evacuation plans for your family to follow. This is critical to the safety of your family, visitors and yourself.
- Always remain calm in any emergency and closely follow instructions given by emergency personnel, even though you may disagree with their instruction. During the emergency is not the time to debate instructions and directions unless you feel that your immediate personal safety is at risk by following the instructions.
- If an evacuation is ordered, use your pre-designated route for leaving the area.
- If you cannot use your pre-designated route, heed all safety personnel instructions and/or follow the general flow of traffic. When in doubt, call 832-4216 for assistance.

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- Pre-plan with other family members how each of you will get home in the event of an evacuation. Assure family members, relatives and friends that you will unite with them at the appropriate pre-designated evacuation centers if you are responding from outside the area when an evacuation order is given. You will not be able to enter the evacuation area once you are on the outside until the emergency situation is resolved.
- Plan and discuss secondary access numbers and meeting locations with your family in the event that you are unable to contact each other using normal methods.

**City OES Approved Evacuation Centers:**

City Hall-City Council Chambers  
35 Third Avenue

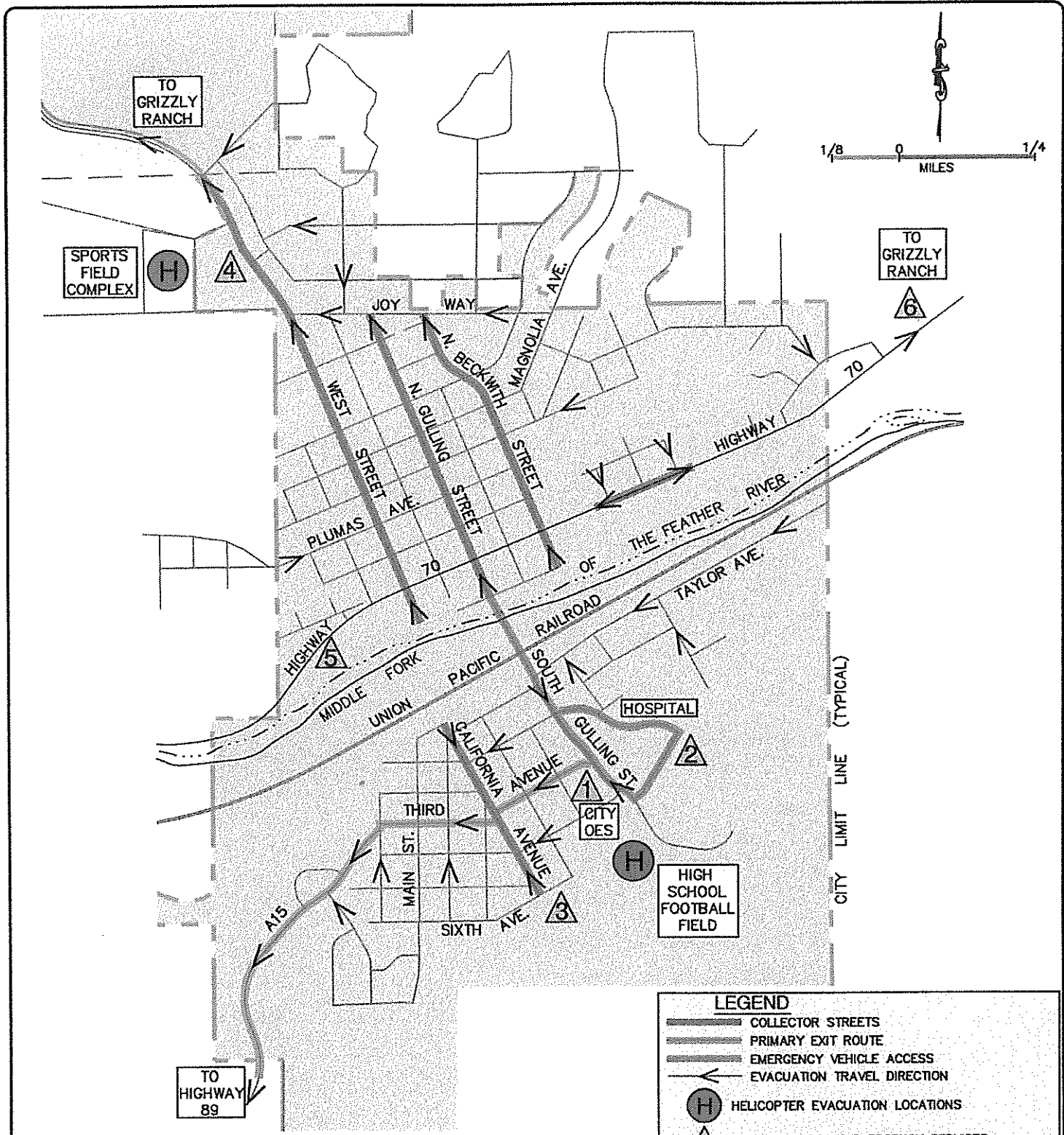
Eastern Plumas District Hospital-Education Building  
500 1<sup>st</sup> Avenue

Portola High School Gymnasium or Football Field  
155 6<sup>th</sup> Avenue

C Roy Carmichael Elementary School Multi-Purpose Building  
895 West Street

Portola Veteran's Memorial Hall  
449 W. Sierra Avenue (Highway 70)

Grizzly Ranch Conference Center  
5876 Grizzly Road



# CITY OF PORTOLA

## COMMUNITY EVACUATION ROUTE MAP

**LEGEND**

- COLLECTOR STREETS
- PRIMARY EXIT ROUTE
- EMERGENCY VEHICLE ACCESS
- EVACUATION TRAVEL DIRECTION
- HELICOPTER EVACUATION LOCATIONS
- OES - OFFICE OF EMERGENCY SERVICES
- 1 CITY HALL COUNCIL CHAMBERS
- 2 EASTERN PLUMAS DISTRICT HOSPITAL
- 3 PORTOLA HIGH SCHOOL GYMNASIUM
- 4 CARMICHAEL SCHOOL MULTI-PURPOSE BUILDING
- 5 PORTOLA VETERAN'S MEMORIAL HALL
- 6 GRIZZLY RANCH CONFERENCE CENTER