February 2020

ed@glen

Edwardsville I Glen Carbon Chamber of Commerce Business Builds: Economies. Leaders. Communities.

nexus@noon 2020 SERIES

WALL STREET JOURNAL BESTSELLER A FORMER FOI TOP NOSTAGE REGOTIATOR'S FIELD-TESTED TOOLS FOR TALKING ANYONE INTO (OR OUT OF) JUST ABOUT ANYTHING

NEVER SPLIT THE DIFFERENCE

NEGOTIATING AS IF YOUR LIFE DEPENDED ON IT CHRIS VOSS WITH TAHL RAZ

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BRING YOUR OWN LUNCH

ed glen * * * * * * Edwardsville I Glen Carbon Chamber of Commerce

Greater Gateway Association of REALTORS® Conference Room 10 Ginger Creek Parkway – Glen Carbon, IL 62034

Call 618.656.7600 to learn more.

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Chamber Staff

Desirée Bennvhoff, IOM, ACE

membership@edglenchamber.com

The Edwardsville/Glen Carbon

preferred provider of watch-dog,

The Edwardsville/Glen Carbon

Chamber of Commerce is a

member-driven organization, dedicated to a strong, private sector

for business success.

Mission

regional economy.

education and advocacy services

that form a mission-critical catalyst

Chamber of Commerce will be the

ceo@edglenchamber.com

Membership Director

Administrative Assistant

office@edglenchamber.com

President & CEO

Katie Haas

Kathy Hentz

Vision

2020 Officers

CHAIRMAN OF THE BOARD Sam Guarino, Partner Bella Milano Restaurants

PAST CHAIRMAN Cathy Hamilton, Broker BARBERMurphy Group

TREASURER Josh Lowe, CPA, CFP, Partner West & Company, LLC

LEGAL COUNSEL Mike Schag, Shareholder Heyl Royster

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Eric Gowin, President Contegra Construction Company, LLC

Lisa Klaustermeier, Chief Nursing Officer Anderson Hospital

Matt Pfund, Owner Pfund Construction

Bruce Riedle, CPA, Treasurer R.P. Lumber Co., Inc. & Plummer Companies

Guiding Principles

Chambers of Commerce honor and respect **capitalism** and **well-informed private sector job creators** as a central and foundational element of regional and national prosperity. Chambers of Commerce actively facilitate collaboration and open discussion between business and public officials through **education**, **business advocacy** and **leadership**.

2020 Ambassadors

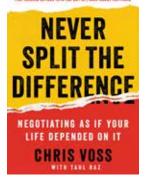
Duston Bahorich, Associated Bank Brendan Barone, Kunkel Whittenauer Group Jeremy Colton, Big Frog Custom T-Shirts & More Alissa Fuhrmann, American Cancer Society Paul Guse, Edwardsville Gun Club Jasmine Kumar, TownePlace Suites Kristen Pfund, Pfund Construction Company Tina Kassing Meurer, West & Company Rob Pickerell, Edwardsville Bank Mary Jo Smith, Hospice of Southern Illinois AshleighTeasley, Express Employment Professionals Angela Warren, Town and Country Bank Walter Williams, City of Edwardsville Lisa Ybarra, Chava's Mexican Restaurant

on the cover

2020 nexus@noon: Never Split The Difference

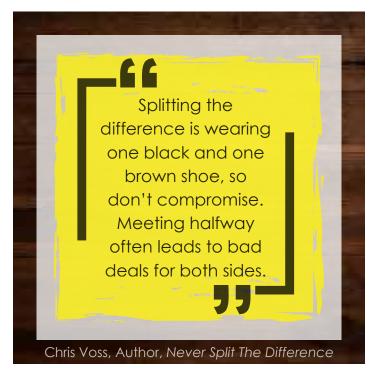
During six one-hour lunch sessions, participants will be introduced to tested and approved negotiating tactics with real workplace application based on the popular book *Never Split the Difference* by former FBI hostage negotiator Chris Voss. Each session includes a facilitated guide of the ten "how-to" concepts, resources to take back to the office, and the opportunity to engage with fellow business people. Attendees are welcome to bring a lunch.

WALL STREET JOURNAL BESTSELLER



RSVPs ARE REQUIRED for each session and must be made no later than 24 hours in advance. Materials will only be prepared for those who RSVP in advance. Sessions will be held in the conference room of the Greater Gateway Association of REALTORS office located at 10 Ginger Creek Parkway in Glen Carbon.

Life is a series of negotiations: whether buying a car, getting a raise or deliberating with your partner, *Never Split the Difference* gives you the competitive edge in any discussion.



the newly connected save the date

Amazon North American Fulfilment Steve Gilbertson

Fulfilment Center Edwardsville, IL 62025 www.amazon.com

Edward Jones Investments - Jeff Crehan

Jeff Crehan Financial Services & Wealth Management 441 South IL Route 157. Suite 101 Edwardsville, II 62025 618-307-4441 www.edwardjones.com

Lion's Choice

Jessica Crouch Quick-Serve Restaurant 2384 Troy Road Edwardsville, IL 62025 618-208-3777 www.lionschoice.com

Sunflower Dental

Dani Csaszar General Dentistry, Invisalign, Family & Emergency Care 6108 Shoger Drive, Suite A Edwardsville, IL 62025 618-202-4820 www.sunflowerdental.com

Wittenauer Properties

David Wittenauer Commerce Real Estate 1177 North Green Mount Road Suite 201 O'Fallon, IL 62269 618-632-5850 www.wittenauerproperties.com

Zeal Marketing & Consulting Kate Allaria

Marketing Strategy & Consulting 618-580-7114 www.zealconsulting.com

"As a small business owner, I rely heavily on the Ed/Glen Chamber to be my advocate. I appreciate the business alerts the chamber sends out, so



I know when there is an issue circulating that could impact my business. Without the chamber, I'd miss the opportunity to contribute to those important conversations. The economic impact of my business is supported by my chamber membership."

> **LISA YBARRA** Chava's Mexican Restaurant

3/17 Tue 12-1pm nexus@noon: Leaders Never Split the Difference by Chris Voss Greater Gateway Association of **REALTORS** Conference Room 10 Ginger Creek Parkway Glen Carbon, IL 62034 RSVP at edglenchamber.com

3/18 Wed 4pm Ribbon Cutting Bank of Hillsboro

Edwardsville, IL 62025

2496 Troy Road

3/19 Thu 5-7pm **Business After 5** FCB Bank 6659 Center Grove Road Edwardsville, IL 62025 RSVP at edglenchamber.com

3/25 Wed 8-9am ACCELERATE **Executive-Led Presentation** w/ Amazon Fulfillment Center **GM Steve Gilbertson TownePlace Suites** 6101 Center Grove Road Edwardsville, IL 62025 RSVP at edglenchamber.com

4/1 Wed 4:30pm **Ribbon Cutting** Edwardsville Bank 209 East Schwarz Street Edwardsville, IL 62025

4/16 Thu 7:30-9am Mayors' Legislative Breakfast

N.O. Nelson Leclaire Room 600 Troy Road Edwardsville, IL 62025 RSVP at edglenchamber.com

4/16 Thu 5-7pm **Business After 5**

The Autism Clinic at Hope 115 Rottingham Court Edwardsville, IL 62025 RSVP at edglenchamber.com

4/21 Tue 12-1pm nexus@noon: Leaders Never Split the Difference by Chris Voss Greater Gateway Association of **REALTORS** Conference Room 10 Ginger Creek Parkway Glen Carbon, IL 62034 RSVP at edglenchamber.com

4/29 Wed 8-9am ACCELERATE **Executive-Led Presentation** w/ Pfund Construction **Owners Matt & Kristen Pfund** TownePlace Suites

6101 Center Grove Road Edwardsville, IL 62025 RSVP at edglenchamber.com

5/19 Tue 12-1pm nexus@noon: Leaders Never Split the Difference by Chris Voss Greater Gateway Association of **REALTORS** Conference Room 10 Ginger Creek Parkway Glen Carbon, IL 62034 RSVP at edglenchamber.com

5/21 Thu 5-7pm **Business After 5** Carrollton Bank 222 East Park Street, Suite 400 Edwardsville, IL 62025 RSVP at edglenchamber.com

Wed 8-9am 5/19 ACCELERATE **Executive-Led Presentation** w/ BAM Marketing Agency President Bonni Burns **TownePlace Suites** 6101 Center Grove Road Edwardsville, IL 62025 RSVP at edglenchamber.com

6/18 Thu 5-7pm **Business After 5**

Whispering Heights 1010 Enclave Boulevard Edwardsville, IL 62025 RSVP at edglenchamber.com

5/27 Thu 5-7pm ChamberNET

Anderson Healthcare Goshen **Campus Surgery Center** Edwardsville, IL 62025 RSVP at edglenchamber.com





BANKS

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Chamber of Commerce

connect

We would like to recognize the many Ed/Glen Chamber investors who are celebrating membership anniversaries in the month of February. This monthly feature spotlights members for their ongoing support of the Ed/Glen Chamber. We offer our sincerest thanks to each of the following business for their continued membership!

50+ YEARS Madison County Farm Bureau

40–49 YEARS

Guaranty Title Company

20-29 YEARS

Girl Scouts of Southern Illinois Heyl, Royster, Voelker & Allen, PC Fitness Designs Grogan's Academy of Martial Arts Irwin Chapel of Glen Carbon

10–19 YEARS

Mojo's Music FCB Banks Tiger Plumbing Madison County Record Benjamin Stephenson House HireLevel Grime Stoppers, Inc. Sandberg Phoenix AAdvantage Insurance Group Simply Smiles Ooh La La Spa, Anti-Aging & Wellness

5-9 YEARS

Olive Oils & More CJD E-Cycling Cambridge Capital Management, LLC 1818 Chophouse HeplerBroom, LLC

Home Builders & Remodelers Metro East Assoc. Goldenberg Heller & Antognoli, P.C. Renewal by Andersen ChiroPro of Glen Ed E'Ville Fitness Phoenix Physical Therapy

1–4 YEARS

Sugo's Spaghetteria Homefield Energy, A Dynegy Company IMPACT Strategies, Inc.

Chava's Mexican Restaurant



2020 ACCELERATE Speaker Schedule

WEDNESDAY, MARCH 25

The Logistics Of Leadership

As general manager for the Amazon Fulfillment Center in Edwardsville and a U.S. Army veteran, Steve Gilbertson understands strategy, systems and the logistics of great leadership. Learn how to recognize pivotal points in your professional journey as he shares insights, lessons and tactics that have been successful along the way.



WEDNESDAY, MAY 27

The Impact Of Branding

With more than 35 years in the marketing industry, BAM Marketing Agent President Bonni Burns realizes the keys to successful branding – creating a powerful connection between you and those you serve. Learn about corporate and personal brands, components of a solid brand identity, and when it's time to re-brand.



WEDNESDAY, OCTOBER 28

Exploring Growth & Expansion

While growth and expansion are common business goals, the path can be challenging to navigate. Anderson Healthcare President & CEO Keith Page will share insights on selecting projects based on community need, targeting growth areas using data analytics and maintaining service quality for the duration of the expansion process.



WEDNESDAY, APRIL 29

The Power Of Community Investment

A key component to building customer loyalty in any industry is community investment. Matt and Kristen Pfund choose to contribute to the Edwardsville community in a variety of ways. From volunteer service to restoration projects, learn how the commitment to give back can bring new life to your local economy.



WEDNESDAY, SEPTEMBER 30

Building Successful Community Collaborations

Workplace projects of all shapes and sizes often require collaboration. A key to successful collaborative outcomes is effective management. Chancellor Randy Pembrook will highlight some necessary components of building successful collaborations, including examples of how SIUE has achieved this by working with community partners.



WEDNESDAY, NOVEMBER 18

The Journey Of A Small Business Owner

As Chef's Shoppe Gourmet Candy Store owner for nearly two decades, Nancy Schneider has myriad experience to inspire the entrepreneurial spirit in all. From acquiring a budding concept to navigating multiple expansions, Nancy knows how to manage a dedicated team and foster the spirit needed to face the challenges of today's economy.



Each Session Held From 8-9AM TownePlace Suites by Marriott 6101 Center Grove Road in Edwardsville

For more information on ACCELERATE, contact the Ed/Glen Chamber at 618.656.7600 or go to edglenchamber.com/accelerate.



April 16, 2020 7:30am Legislative Breakfast with the Vayors

Join the Edwardsville/Glen Carbon Chamber of Commerce's government affairs committee for breakfast as they host the mayors of Edwardsville & Glen Carbon.





7:30am Full Breakfast Buffet8-9am Introductions, Welcome & Program

In the Leclaire Room at Lewis and Clark Community College's N.O. Nelson Campus

Breakfast
with the MAYORS Please reserve tickets at \$29 each (\$39 non-members)
Business Name
Business Address & Phone
Names of Attendees
Contact Email Address
Please Bill Me I am enclosing a check for \$
Fax RSVP Form to: 618.656.7611 Mail to: Edwardsville/Glen Carbon Chamber of Commerce 1 North Research Drive Edwardsville, IL 62025
Questions? Call 618.656.7600 or email office@edglenchamber.com.

STEPS TO MAXIMIZE YOUR MEMBERSHIP

Welcome to the Edwardsville/Glen Carbon Chamber of Commerce. We are thrilled to be your partner in success and confident you will be impressed by the services and opportunities we offer to support your business growth. This is your guide to maximizing your Ed/Glen Chamber membership investment.

PERKS WHILE YOU WORK No need to show up – you receive these benefits simply by being a member.

As a member, your business is included in the online directory and visible to more than 2.5 million visitors and potential customers each year. Members may also add events, press releases and job postings to our website for additional exposure.



that when consumers know that a business is a chamber member, they are 49% more likely to think favorably of it and 80% more likely to purchase goods or services from that company in the future.



The Ed/Glen Chamber is fiercely committed to engaging with and holding accountable local, state and federal lawmakers. We actively advocate for pro-business legislation and offer our members a collective voice at the government table. Chamber staff provide countless B2B and B2C referrals on behalf of member businesses. We also specialize in facilitating mutually beneficial relationships. If you have a need, we're likely to have an idea, connection or resource to help. We actively promote members to our extensive network through social platforms. Members are encouraged to share information, engage with potential customers and cross-promote their business by connecting with us.

XPOSURE

WAYS TO ENGAGE

If you're looking to plug in, you can enhance your membership with these benefits.



The chamber provides regular updates about advocacy efforts, member events and timely business news via email and our printed newsletter, Common Ground. Watch your inbox and your mailbox for these key modes of consisten communication.

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Choose a monthly Business After 5 or nexus@noon event to attend. The Ed/Glen Chamber offers nearly 70 opportunities each year to engage with members and build long-lasting relationships.



a chamber event provides exceptional promotional and branding value for your business. Specific benefits vary by program, so contact our office and request a sponsorship menu to learn more.



Word-of-mouth referrals are a powerful tool that helps the Ed/ Glen Chamber grow and serve more businesses. Don't be shy about sharing how membership has benefitted your business. Published testimonials also add promotional value for your business.

6

The Ed/Glen

Chamber team has a wealth of resources and knowledge that we love to share! If you have a question or business challenge, reach out with a call, email or visit. We'll do our best to help you problem-solve and get connected to a solution.

© 2020 Ed/Glen Chamber

connect

business of the month

COMPANY HISTORY: In 2001 at the age of twelve, Steven Johns started a small lawn mowing business to earn a little extra money. At the time, his territory extended a few houses down from his own. With a push mower by his side, Steven would sometimes sit in the trunk of his mother's red van as she drove him to the first house on his 'route.' Steven's meticulous nature created fame throughout his neighborhood and his territory soon began to branch out beyond his family's subdivision. Throughout high school, Steven negotiated his way out of school earlier in the day to go complete his daily route. He would do so until late into the evening, then start over the next day. With faith in Steven's entrepreneurship, his mother and her friend Terry bought him his first magnetic business sign for his truck door. Upon graduating from high school, Steven continued to work and do all other aspects of his business in addition to night school at SWIC. This is where he studied horticulture, landscape design, turf management, and plants. In 2008 the company was officially incorporated, and in 2009 the home-operated business outgrew its location and a warehouse was rented on Humbert Road in Alton. 2011 was a big year for changes at Envisioning Green as the 10 acres now know as the company's home were acquired and the building was started. Erika Johns joined the team in 2013. The owners' and employees' passion for our customers and community is paramount. With the help of family, friends, and amazing employees, Envisioning Green has become one of the leading landscape construction and maintenance companies in the St. Louis area.

ECONOMIC IMPACT: Envisioning Green contributes to the region through the creation of jobs with great benefits. Steven and Erika make sure their staff are well compensated so that they can, in turn, spend money in the community. They also employ local subcontractors, use local banks, and host our employee events in the area (e.g., holding their company Christmas party at Edison's Entertainment Complex).

COMMUNITY ENHANCEMENT: The company's charitable focus is local animal rescues. They host adoption events at the office in conjunction with open houses, sponsor fundraising events, and donate when there's a need. Envisioning Green is also an Edwardsville Neighbors member and contribute to their annual at Taste of Edwardsville auction. Erika and Steven share their knowledge with future business owners through local CEO programs.

WORKFORCE COMMITMENT: The Johns are always seeking new ways to engage their employees. They've brought in a *New York Times* bestselling author to speak with our whole team, hold monthly team breakfasts, and try to teach staff whenever we can –they firmly believe that if you're not learning every day then something is wrong. They are members of the National Association of Landscape Professionals and encourage staff to take any relevant courses. Envisioning Green is also a member of the Ultimate Business Summit and through that program offer employees training on customer experience, processes, and personal accountability. Steven and Erika frequently invite personal development experts such as insurance agents and mortgage brokers to help improve our employees' personal lives.





LEADERSHIP: Envisioning Green is represented on the leadership committee at Enjoy Church and serves as the event manager for the church's Global Leadership Summit. They are also committed as mentors for CEO programs in Edwardsville and Collinsville/Triad.

INNOVATION: The Johns are always looking for ways to improve and do business better. They accomplish this through studying how other companys – within and outside of the landscaping industry – conduct business. Envisioning Green provides a top-notch customer experience on par with luxury car dealerships and hotels, and offer top-level services and installations to match. The entire team knows that everything is built on relationships, which is how approach sales and marketing.

EXCELLENCE: Most of our Envisioning Green staff members are CPR/First Aid certified through a course the Johns provided last year. Erika registered nurse and maintains her professional license through continuing education to help employees navigate healthcare needs.

CHARACTER: Steven and Erika very strongly believe in their four core values and what they mean for the entire team. The core values of quality, communication, relationships and profitability are the filter through which every company decision is made. Envisioniong Green offers employees a fun and friendly environment where everyone knows how to work hard, do great work, and have fun while doing it. The company's mission is to provide top-notch design and installation services and make its clients' outdoor living dreams come true. Employees are treated as assets rather than expenses through the firm's offerings of personal professional development programs, great benefits and employee appreciation events.

FUTURE FOCUS: The Envisioning Green team is currently evaluating their work to ensure each job goes smoothly and maximizes profitability. While they are open to controlled growth in revenues, the Johnses are more focused on doing business better. They are also working to grow Envisioning Green's sibling companies (Lawn Dog and Bulldog Pest Control) to provide top-notch service to clients in several aspects of the lawn, landscape, and pest control industries.



January 16: Regions Bank



January 16: Regions Bank



January 16: Regions Bank



January 16: Regions Bank



January 16: Regions Bank





January 16: Regions Bank

ribbon cuttings & more



1/17: EXO Lounge



January 31: Annual Membership Meeting



1/17: EXO Nail Bar



January 31: Annual Membership Meeting



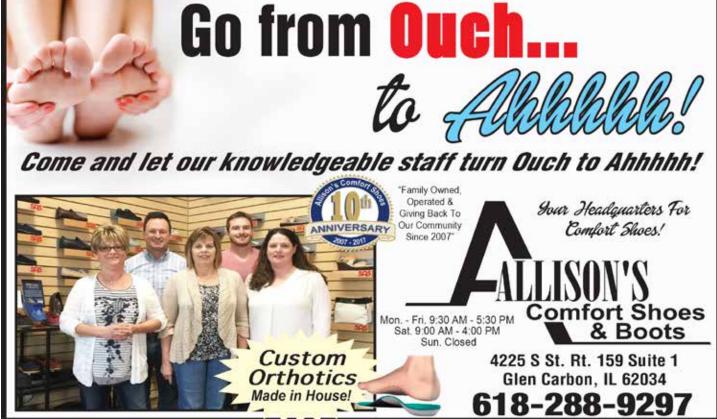
January 31: Annual Membership Meeting



January 31: Annual Membership Meeting

Chamber of Commerce





Obar Expands Menu & Grows Into Additional Markets

Obar Café celebrated six months in business with an enhanced, international menu of healthy juices, coffees and meals. Owner Chelsea Coughlin and her business partner, Next Level fitness and sports company owner EJ Jones, say the past six months have brought a growing number of health-conscious patrons to the café, which opened in Edwardsville's Montclaire Shopping Center in August 2019.

As Coughlin celebrated six months of success, she also announced expansion into other markets. Coughlin says franchise contract locations are in the works in: St. Louis' Delmar Loop, South Chicago (New Lenox, IL), South Charlotte, NC; Durham, NC; Tampa Bay, FL; and Long Island, NY.

"We're excited about the opportunity to open more Obars, but we're even more excited that Edwardsville is our home, and home to the 'O-riginal' Obar," said Coughlin.

The restaurant's newest offerings include: fruit-stuffed protein corn bread muffins, maple bacon bourbon wheat waffles with grilled chicken, potato

bowls, rice bowls, a Half-Signature Menu/Half Create Your Own menu, Create your own O Mojitos, O Mimosas and O Sangria with any fruit or juice desired, and a host of Keto, vegan and vegetarian options. Freshly made Greek, Asian, Caribbean, Mexican and Indian dishes utilizing special herbs and spices are also recent menu additions. Coughlin has been working with respected local restaurateur Ryan O'Day, owner of Edwardsville-based Wang Gang Asian Eats, on the latest menu offerings.

"Our new menus make ordering even simpler," said Coughlin, a Carlinville native. "We're the most convenient, delicious and fresh 'eggceptional' omelet in town. Our signature citrus-infused coffees, teas and juices offer healthy choices and a haven from the hectic pace of daily life."

Guests are able to bring their laptops and enjoy complimentary Wi-Fi, relaxing music and functional soft seating, tables and workstations with power outlets to literally rest and recharge. Obar Café frequently hosts women's groups, youth gatherings and other professional and social meet-ups, and offers catering, too.



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8 ILLINOIS LOCATIONS

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NCUA

*\$I share deposit required. Must qualify for membership. Federally insured by NCUA.

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Anderson Achieves Four-Star Quality Rating

Anderson Hospital recently achieved a 4-star quality rating from the Centers for Medicare Medicaid (CMS). These ratings are based on the most recent CMS Hospital Compare data, which are based on a hospital's overall quality indicators. The overall rating shows how well each hospital performed, on average, compared to other hospitals in the United States.

The CMS rating system is publicly reported and helps guide patients as they select where to receive their healthcare. CMS calculates the rating by including information on mortality, safety of care, re-admissions, patient satisfaction, quality measures, claims data and timeliness of care. Those metrics are then calculated to assign the star rating. Anderson Hospital is proudly the only 4-star rated acute care hospital in Madison County.



IL Senate Bill 75 Impacts Employers

In July 2019, Illinois Governor Pritzker signed Senate Bill 75 in to law, with the majority of its requirements effective January 1, 2020. The bill addresses gender violence accommodations, union representation of members with a conflict of interest in sexual harassment allegations, non-disparagement and non-disclosure provisions in separation agreements, and extension of sexual harassment prohibitions to contract workers and consultants.

The widest-sweeping change affected by SB75 is the new requirement that every Illinois employer must have annual sexual harassment training. While the bill requires the Illinois Department of Human Rights to make a sexual harassment training program available for employers (with a separate program specifically for restaurants and bars), employers are free to provide policy-specific training that incorporates education as to their own policies, while also meeting the minimum requirements of the statute.

To learn more about customized training opportunities that fulfill employers' legal requirements and ensure adequate policies are in place, contact the Sandberg Phoenix employment law team. Additional information is available at www.sandbergphoenix.com.



Illinois Department of Human Services Launches LetsTalkCannabisIL.com Resource Website

The Illinois Department of Human Services (IDHS) has launched a statewide public awareness campaign and website that provides go-to resources for health and safety information about legal cannabis use in Illinois.

LetsTalkCannabisIL.com includes key information and resources about legal cannabis use. Downloadable fact sheets can be found on the site and can be shared by community partners and anyone interested in learning about safe and legal use.

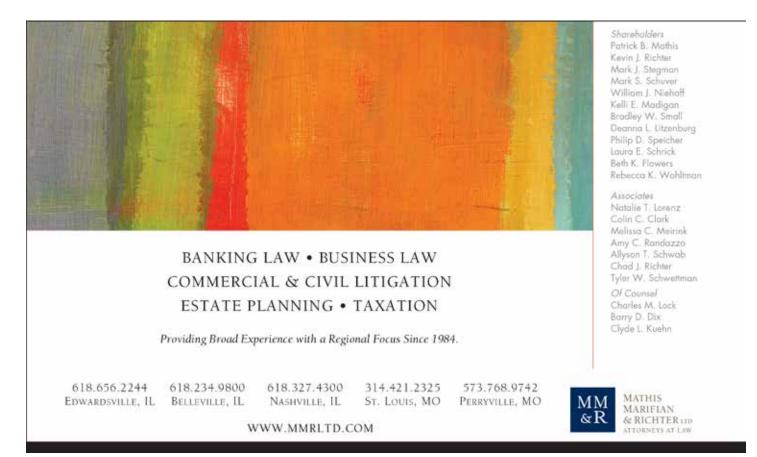
"Bringing regulation and safety to a previously unsafe and illegal market was one of the most important things we wanted to accomplish when legalizing adult-use cannabis," said Governor JB Pritzker. "Our focus of the "Let's Talk Cannabis Illinois" campaign and website is to provide a trusted source for safety and health information where all residents can go to get their questions answered on safer cannabis use."

The news of the website launch comes in conjunction with the recent legalization of non-medical cannabis for residents of Illinois who are 21 years

and older. Illinois is the first state to pass legislation around non-medical use of cannabis and has joined 10 other states in legalization. The new law outlines specific guidelines regarding the possession and consumption of non-medical cannabis use.

"It is extremely important that everyone knows the health implications of using cannabis," said IDHS Secretary Grace Hou. "Our goal with the campaign is to provide clear and objective information to as many Illinois residents as we can. Because the Cannabis Regulation & Tax Act built in funding for prevention and recovery services, IDHS will be able to expand awareness about safer use of cannabis and expand services for those with substance use disorders."

IDHS Division of Substance Use Prevention & Recovery partnered with Prevention First, an Illinois-based non-profit that provides substance use prevention services, and Rescue, an award-winning agency that has developed similar campaigns in other states and is well known for developing public awareness campaigns, to launch LetsTalkCannabisIL.com.



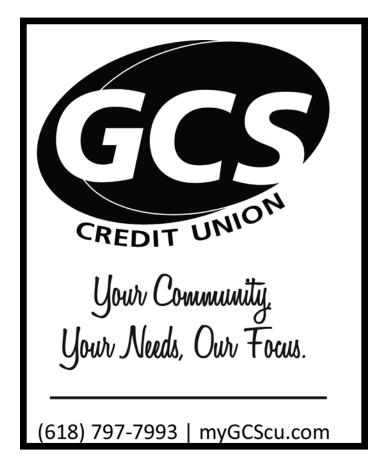
Express Employment Professionals Team Recognized For Outstanding Service To Clients

Express Employment Professionals was recently honored by ClearlyRated with the 'Best of Staffing Client & Talent Award' for providing superior service to its clients and employees. Award recipients are proven industry leaders in service quality, based entirely on ratings provided by their clients and employees.

"It's an honor to be recognized as industry leaders," said franchisee Marc Voegele. "We strive for you to be successful, whether it's your company or your career. I'm proud of both the Edwardsville and Fairview Heights teams' dedication to the clients and communities they serve."

Express received satisfaction scores of 9 or 10 out of 10 from 63.4 percent of their clients, significantly higher than the industry's average of 24 percent. Nearly 68 percent of employees also gave Express a satisfaction score of 9 or 10 out of 10 compared to the industry average of 45%.

"Now more than ever, it is important for staffing firms to deliver consistently remarkable experiences to the clients and talent they work with," said





ClearlyRated's CEO Eric Gregg. "This year's 'Best of Staffing' recipients have shown their commitment to exceptional service, committing to not only measuring satisfaction, but taking action on the feedback. I love to showcase these industry leaders alongside feedback from their actual clients and employees on ClearlyRated.com and applaud them for their commitment to making improvements at their respective firms."

Express is committed to the vision of helping as many people as possible find good jobs by helping as many clients as possible find good people. With its international headquarters based in Oklahoma City, Express has more than 825 franchises in the U.S., Canada and South Africa.

The Edwardsville Express Employment Professionals franchise began operation in 2006, opening a second location in Fairview Heights in 2014 to better serve its clients and the community. The locations cover the staffing and employment needs of Madison County, Saint Clair County and several surrounding areas in a variety of fields, including administrative, industrial, technical, skilled trades, sales and marketing.



College Factual Ranks SIUE Computer Science Program 4th Nationally For Best Value

College Factual's '2020 Best Value Computer Science Programs' ranks Southern Illinois University Edwardsville's School of Engineering fourth nationally and No. 1 in Illinois as "Best Value for the Money." Additionally, SIUE's civil engineering and mechanical engineering programs are among the top 15 percent nationally as 'Best Value for the Money.'

Among 278 Computer Science programs, SIUE ranked behind only Brigham Young University, University of Wyoming and Iowa State University for affordability. View the entire rankings at collegefactual.com/majors.

SIUE's civil engineering program is 30th among 203 schools, and the mechanical engineering program is 40th among 268 schools.

Factors in College Factual's 'Best Value' methodology include the average yearly cost of the school, the average time students take to graduate and the quality of education the school provides to students.



Call Stephanie Lewis at 618-650-2228 or email stlewis@siue.edu



88.7, The Sound, is a non-commercial station delivering jazz, smooth jazz, blues and R&B.

Reaching greater St. Louis and the Metro East with a powerful 50,000 watt signal, as well as streaming worldwide from wsie.com

We are in your community, located at SIUE in Edwardsville, III. Let us show you a cost effective way to get your business' information to our unique audience.





MARCH 18 PRESIDENT ABRAHAM LINCOLN SPRINGFIELD A DOUBLE TREE 107 E. ADAMS | SPRINGFIELD, IL

TOPICS INCLUDE:

Minimum Wage Progressive Income Tax Energy Legislation Paid Sick Leave Federal Affairs Property Tax Reform

> RSVP TO: Callie Brenden Phone: 217-522-5512 ext. 224 Email: cbrenden@ilchamber.org

Special Note: Governor Pritzker & Legislative Leaders Have Been Invited

Need to see a doctor? Now accepting new patients. Same-day appointments often available.

If you're looking for convenient, accessible healthcare for your family, you'll find it with Gateway Medical Group. With same- and next-day appointments often available, seeing a doctor is so much easier. And be sure to ask about preventive care services your health insurance may cover at no cost to you, including flu shots, immunizations, annual checkups, and colon and breast cancer screenings. Medicare, Medicaid and most insurance plans are welcome.

Dr. Wendy Frazier, Family Practice Provider To schedule an appointment, call 618-288-1580.





4230 S. State Rt. 159 Glen Carbon, IL 62034 618.288.1580

