

Preparing For a Storm: A Guide for Your Business

At FPL, we know the impact that a major storm can have on your business. We have a plan and urge you to prepare as well so you and your employees can get back to business safely and as quickly as possible.

FPL has been recognized for building a stronger and smarter electric grid, most recently receiving an Award of Excellence from the International Smart Grid Action Network and the Governor's Sterling Award for its innovative smart grid technology. These tools are helping FPL improve system reliability year round, and below is a guide that provides more tips to help you prepare for hurricane season:

Plan ahead:

- Ensure your employees' contact information is up-to-date and that you have a plan in place to communicate after the storm passes.
- Determine if your business is in a flood and/or evacuation zone and review evacuation routes; identify an emergency temporary site.
- Identify what you need to secure your building or office.
- Review your insurance coverage; photograph or videotape your building or office – inside and out.

Before a storm:

- Gather supplies to secure the exterior of your office and protect interior furniture.
- Fully charge all portable electronics.
- Make multiple back-ups of computer files and data, and store records off premises.
- Record a special voice message informing employees and customers the status of company operations.
- Close your offices with sufficient time to allow employees to secure their own homes; inform clients that you're closing early and when you plan to reopen.

After a storm:

- Watch for downed power lines. Call 911 or FPL at 1-800-4OUTAGE to report fallen power lines that present a clear and imminent danger to you or others. Do not attempt to touch any power lines. Always assume that every power line is energized.
- Stay connected with us, report an outage and get updates at [FPL.com](https://www.fpl.com), which is also accessible on mobile devices.
- In case of interior water damage, immediately turn off your circuit breakers, disconnect all electrical appliances and turn off all wall switches. Remember, never stand in water while operating switches or unplugging any electrical device.
- If you use a portable generator, read and follow all the manufacturer's instructions and safety guidelines.

For more storm and safety tips, visit us at [FPL.com/storm](https://www.fpl.com/storm).

Florida Power & Light Company

Florida Power & Light Company is the third-largest electric utility in the United States, serving more than 4.8 million customer accounts or more than 10 million people across nearly half of the state of Florida. FPL's typical 1,000-kWh residential customer bill is approximately 30 percent lower than the latest national average and, in 2015, was the lowest in Florida among reporting utilities for the sixth year in a row. FPL's service reliability is better than 99.98 percent, and its highly fuel-efficient power plant fleet is one of the cleanest among all utilities nationwide.

The company was recognized in 2015 as one of the most trusted U.S. electric utilities by Market Strategies International. A leading Florida employer with approximately 8,800 employees, FPL is a subsidiary of Juno Beach, Fla.-based NextEra Energy, Inc. (NYSE: NEE), a clean energy company widely recognized for its efforts in sustainability, ethics and diversity, and has been ranked No. 1 in the electric and gas utilities industry in Fortune's 2016 list of "World's Most Admired Companies." NextEra Energy is also the parent company of NextEra Energy Resources, LLC, which, together with its affiliated entities, is the world's largest generator of renewable energy from the wind and sun. For more information, visit these websites: www.NextEraEnergy.com, www.FPL.com, www.NextEraEnergyResources.com.

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