

# HOW TO SPOT A SCAM

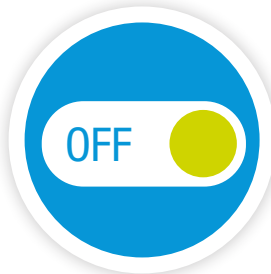
## Don't become a victim.

In one of the most common scams, a caller may:



**Pretend** to be from your utility. (Your caller ID may even display your utility's name.)

**Threaten** to turn off power, water or natural gas service to your home or business within an hour.



**Demand immediate payment** – often by prepaid debit card.

## Suspect a scammer?

Here's what to do if the call seems suspicious:

- 1 Hang up.
- 2 Call the police.
- 3 Call your utility provider at the phone number on your bill.



**DO NOT** pay over the phone if immediate payment is demanded to avoid a disconnection.