



FOR IMMEDIATE RELEASE

May 18, 2018

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VNA Home Health, One of Six in State to Achieve Medicare's Double 5-Star Rating

MELBOURNE, Florida – (Friday, May 18, 2018) – The Visiting Nurse Association (VNA) Home Health recently achieved high star ratings in quality of patient care and patient satisfaction from the Centers for Medicare and Medicaid Services (CMS). The non-profit home health agency achieved 5 stars in both categories, making them the only home healthcare agency in Brevard County and one of only six in the state of Florida to accomplish this feat. Twice has VNA Home Health in Brevard achieved this honor.

“VNA Home Health prides itself on treating our patients with the utmost compassion and care,” remarked VNA President/CEO, Lundy Fields. “Being named one of six healthcare providers in the state to receive a double five-star rating from CMS is a true testament to our team’s focus on proving the highest quality patient care and reinforces our drive to exceed expectations.”

The 5-star rating system allows patients and caregivers to easily compare home health agencies in their area. According to CMS, it is the first national standard for collecting information on patient experiences that enable valid comparisons among all home health agencies. Star ratings range from 1 to 5 and demonstrate how a home health agency stands up to other home health agencies.

The state and national average for home health agencies is 3.5 stars. An agency is performing better than average compared to other agencies if it receives a star rating higher than 3.5. A star rating lower than 3.5 means that an agency’s performance was below average.

Quality of patient care ratings, judged on nine performance measures, are determined from patient data collected by CMS. Patient satisfaction ratings are based on patient experience with: overall care, communication between provider and patient, provider professionalism, medication education and future recommendations.

Home Health Compare (HHC) data is available online at www.medicare.gov. There, information about the quality of care provided by "Medicare-certified" home health agencies throughout the nation, is available to the public. "Medicare-certified" means the home health agency is approved by Medicare and meets certain federal health and safety requirements.

VNA Home Health is a Medicare-reimbursed home healthcare agency committed to providing patient-focused care. Individuals who have a scheduled surgery, are being discharged from the hospital or have been diagnosed with a chronic illness benefit from the skilled nursing and rehabilitation services the VNA offers. To learn more about how the VNA cares for Brevard County, please visit www.vnatc.com or call 321-752-7550.

About the VNA

VNA Home Health provides home healthcare services throughout Brevard County including Medicare-reimbursed skilled nursing care, physical, speech, and occupational therapy. A 501(C)(3) non-profit, the organization also provides community wellness services such as flu vaccinations, no-cost blood pressure/blood sugar screenings, speakers on health-related topics for local community groups, and attends and sponsors several health expos throughout Brevard County. VNA Home Health is affiliated with the Visiting Nurse Association of the Treasure Coast (VNA), which has been serving Indian River County for over 40 years. For more information about VNA services, call 321-752-7550 or visit www.vnatc.com.

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