## **Favorite Smile Award:**

The Favorite Smile Award is given to that person who always has a bright smile and makes you want to smile too! This individual should be someone who is on the frontlines of greeting the public and makes the people with whom they come into contact with feel better about their day and our community.

This year's recipient is described as an amazing and ambitious individual who exudes positivity. She focuses on exceptional customer service- and is a great role model for the people she works with. She is welcoming to anyone who walks in the door or calls. She has the BEST smile- and creates an exceptional impression on anyone she meets. She makes eye contact, introduces herself, listens to gain a better understanding of what is needed, and exceeds expectations - the very definition of this award. This year's recipient of the Favorite Smile Award is Brenda Pfizenmaier.

