

May 2021

Business Update

Chamber News

Business After Hours

Ambassador Meeting

Committee Corner

Business Brief

New Members

Membership Renewals

Brown Bag

THE Voice

www.gochamber.org

UNIVERSITY OF
UND NORTH DAKOTA

MEMORIAL UNION

Anticipated to
open Fall 2021.



150 workers working each day on the project. Tour led by general contractor Construction Engineers. Fully occupied in July. Chamber will host Wake up to UND on September 28, 2021.



Shark Tank

Wednesday,
May 5, 2021

Step into the tank!

See page 6 for more details.

Executive Committee

Chair: Dave Zavoral,
RJ Zavoral & Son's, Inc.

Chair Elect: Tommy Kenville,
iSight Drone Services

Past Chair: Paula Anderson,
Sterling Carpet One

Josh Grinde, Right Choice Electric

Tony Hodny, H & S Electrical Services LLC

Brian Leach, The Golf Center

Barry Wilfahrt, Chamber GF/EGF

Board of Directors

Chris Adams, Adams Family Farm

Brandon Bochenski, Barys Const./City of GF

Pat Boppre, Blue Moose Bar & Grill

Meghan Compton, Altru Health System

Russell Crary, Crary Real Estate

Mike Dunn, Construction Engineers

Matt Fischer, Probitas Promotions

Margo Johnson, Hugo's Family Marketplace

Skyler Johnson, Sage Legal, PLLC

Curt Kreun, District 42 ND Senator

Meloney Linder, University of North Dakota

Keith Lund, GF EDC

Anna Rosburg, Alerus Center

John Schumacher, American Federal

Jill Wilson, Edgewood Healthcare

Sr. Military Advisor to the Board

Col. Cameron Pringle, GFAFB

Chamber Staff

Barry Wilfahrt

President/CEO

barry@gochamber.org

Kimberly Strom

Vice President of Operations

kimberlys@gochamber.org

Emberly Lietz

Membership Director

emberlyl@gochamber.org

Tina Neil

Communications Director

tina@gochamber.org



BGEA Tours UND Memorial Union

Leaders from UND including President Armacost and the Student Body President and Vice President were part of a tour of the Memorial Union at the April Business Government Education Alliance (BGEA) meeting. 25 BGEA Members toured the new facility. The Union will host the Chamber membership at the annual Wake up to UND event on September 28th. It will also be open for the start of the Fall semester at UND. (see cover photos)

Chamber President and Senator Holmberg Talk Legislative Strategy

Senator Ray Holmberg met with The Chamber - Grand Forks/East Grand Forks President and CEO, Barry Wilfahrt. Senator Holmberg gave an update on the legislative session, discussed how different legislation will affect the area, and overall how well Grand Forks has done this session.



Great leadership is appreciated by the people of Grand Forks!!

HB 1175 - COVID-19 Liability Protection

This protection for employees, employers, non profits and health care works was one of the two top Chamber priorities this session. Preemption limiting cities from creating a patch work of employee laws was the other and it too passed.

Both of these Bills contribute to the strong North Dakota business climate which is why there were so important to the Chamber.



Pictured in the back row second from the right is Chamber CEO Barry Wilfahrt who participated in the COVID Liability Bill signing Ceremony with the Governor and other coalition members at the Capitol.



2021 Mayor's State of the City

The Chamber sponsored the East Grand Forks State of the City last month with a great live crowd of nearly 200. Mayor Gander talked about the bright future East Grand Forks has. Thank you Mayor Gander for hosting this event with the Chamber. Special thanks to HB Sound and Light for stepping up and contributing their services to make this a first class presentation! You can still see the State of the City address at our website:

www.gochamber.org



A special thank you to our sponsors for this event:

Corporate Sponsors



Business Sponsors

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The Exponent ~ Visit Greater Grand Forks ~ Xcel Energy

Technology provided by:



Military Affairs Committee Pleased with Passage of Reciprocity Bill



Grand Forks Senator Scott Meyer carried a Bill that would help members of the military transfer a license from another state to North Dakota. A similar Bill was passed last session for spouses of military personnel in our state. This change will change Grand Forks Air Force Base from a yellow to green rating, which is critical in GFAFB mission recruitment and Base retention.

Chamber Announces Chamber Non Profit Alliance

With more than 100 non-profit organizations as members of The Chamber, the Board voted at their April meeting to form a "Chamber Non-profit Alliance".

Purpose: To connect and promote the non-profit community to the broader business community

Goals:

1. Convene 8-10 Chamber Member Non-profit leaders to talk about potential goals.
2. Convene regular meetings of non-profits in information sharing in a roundtable format and for resource speakers (nine meetings a year).
3. "Non-profit Sunday" feature. Feature one business a week on social media and in a Chamber email that will go out each Sunday. Featuring a story and photo of the staff working at the non-profit. This is similar to the EGF Business of the Week feature The Chamber did a few years ago.

Chamber to Begin "Business of the Week" features this Fall.

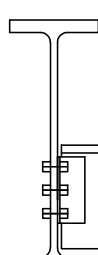
Purpose: To highlight each Chamber member with a story about their business and photo of the owners and employees of the firm in the various Chamber communication channels.

- Two businesses would be featured each week
- Chamber staff would do the interviews as part of the ongoing Chamber member visit program
- Photo would be of owners and employees of each member
- Businesses would be able to proof their story for technical correctness
- Stories would be sent out as a Saturday email to membership database
- Features would be posted on Facebook with tags to the business Facebook page and individuals as available
- Features would be included in the Chamber monthly newsletter, The Voice.



Member²Member
The Chamber E-Promotion


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C O M M I T T E E

The Chamber meets and exceed the needs of our diverse business community and over 1080 Members through the work of our Standing Committees

C O R N E R

Chamber Agriculture Committee

Co-chairs: Cedric Citrowske, True North Equipment & Jennifer Otteson, Countryside Insurance Agency, Inc.

AG

Chamber Ag Committee Gathering -Thursday, April 22, 2021

The Chamber Agribusiness Committee met at Mike's Pizza in East Grand Forks for an informal "welcome back" to in person meetings event. Growing Your Network was the theme for the evening, while committee members visited and got to know each other better. Thank you to Mike's Pizza and to all who attended our Grow Your Network event.



Upcoming Events:

- City to Farm Tour and Ag Producers Social will be July 22nd at Drees Farming
- The Ag Committee will also purchase gift cards from Chamber members and send them to producers as part of Ag Appreciation Week in November.



QUICK FACTS

www.gfschools.org/referendum



QUICK FACTS

WHERE WE ARE

A comprehensive, transparent, and long-term fiscally responsible plan has been developed largely through the recommendation of a community involved task force. The plan is...

Future Focused, Student Centered, and Community Driven

TWO QUESTIONS

1

Bond for \$86 million in school improvement projects

- New K-8 campus at Valley Middle School site
 - New modern middle school to replace Valley
 - New modern elementary school to replace West, Winship, and Wilder
- Improvements to special education learning environments
- Improvements with safety & security in facilities
- Needed infrastructure repair and improvement projects
- New district central kitchen

\$7.99
monthly tax
impact per
\$100,000 of
property value

2

Increase the building fund mill levy by 10 mills

- Provides sustainability of facilities and protects recent and future investments
- Frees up operating budget to focus on student and staff needs
 - Student programs
 - Learning materials
 - Compensation & benefits

\$3.75
monthly tax
impact per
\$100,000 of
property value

SOCIAL MEDIA

Search "Grand Forks Public Schools"



**LEARN MORE AND
VOTE ON JUNE 22, 2021**

Emcee'd
by
Amy
Whitney

Pizza &
cash bar
will be
available



Do you have a new
business concept?
"Go Into the Tank!"

THE CHAMBER'S 2021 SHARK TANK

THE
Chamber
GRAND FORKS • EAST GRAND FORKS

Shark Tank

Wednesday, May 5, 2021

6:30 to 8:00 p.m.

Empire Arts Center
415 Demers Avenue, Grand Forks

Go into the Shark Tank & Win!

Participants will have 1 minute to make their pitch.
What their biggest business challenge or opportunity?
The sharks will ask a few questions and offer their advice.

CASH PRIZES!!

\$750 - 1st Place

\$500 - 2nd Place • \$250 - 3rd Place

In addition to cash prizes contestants will win...

1st Place: 9 months individual membership (valued at \$1,125)
2nd Place: 6 months individual membership (valued at \$750 per person)
3rd place: 6 months individual membership (valued at \$750 per person)
ALL CONTESTANTS: FREE DAY USE for the Month of May 2021
to The 701 Coworking Space.

THE 701
COWORKING BY EVOLVE GRAND FORKS

1 MILLION CUPS

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GRAND FORKS

Meet The Sharks

Matt Winjum

Co-owner
Rhombus Pizza

Kay Derry

Owner
Northern Roots Boutique

Tommy Kenville

Owner
ISight RPV Services & T-Global, Inc.

Rachel Gornowicz

Owner
Countrywide Sanitation

OUR SHARKS

- Diverse backgrounds
- Tremendous business sense
- Entrepreneurial experience

...and they don't bite!

You Are Invited Attend the Shark Tank & Learn

Watch and learn from the presentations and the interaction with the Sharks. Have fun and learn about some great business concepts. **Dee Decimus, All Embracing Home Care** will be talking about entrepreneurship while the judges deliberate.

**FREE
ADMISSION**

SPONSORED BY:

Contact Barry at The Chamber with any questions and to get
registered barry@gochamber.org or 772-7271.

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Driven by results.
Guided by integrity.

Altru
HEALTH SYSTEM

Phil Gisi



Welcome

THE
Chamber
GRAND FORKS • EAST GRAND FORKS

NEW MEMBERS



Catalyst Medical Center

Dr. Susan Mathison
1800 21st Avenue South
Fargo, ND 58103
(P) 701 365 8700

wecare@catalystmedicalcenter.com

www.catalystmedicalcenter.com

Catalyst is a multi-specialty clinic. The blend of cosmetic procedures and health services enable us to treat each patient in a unique manner and atmosphere — inside and out. Our providers specialize in the practice of wellness, the science of medicine, and the art of rejuvenation.

Academy of Kids Childcare Center

Kiana Haskins
Grand Forks, ND
(P) 701-610-2835

aokgrandforks@gmail.com

www.academyofkids.com

AOK is a new childcare center projected to open in 2021. We provide a variety of childcare services for kids aged 6 weeks to 12 years old. We use The STEM program of Science, Technology, Engineering and Mathematics. We will be open early and close late.

Cenex Ewing Oil LLC – Grand Forks

Tyler Meyer
803 S. Washington
Grand Forks, ND 58201
(P) 701-772-5891

info@grandforkscenex.com

www.cenex.com

We have done a lot of work to our Cenex neighborhood gas station and invite you to fuel up your vehicle and your body. We have many snack items to choose from!

Moore Engineering Inc

Kent Ritterman
404 4th Street NW STE 2A
East Grand Forks, MN 56721
(P) 701-373-5486

kent.ritterman@mooreengineering.com

www.mooreengineeringinc.com

Moore Engineering Inc is a civil engineering firm that specializes in municipal projects focused on transportation, water and wastewater, environmental, as well as flood control needs of the community.

Expedition League Collegiate Baseball

Steve Wagner
Kraft Field
2511 17th Ave. S.
Grand Forks, ND 58201
(P) 605-593-0970

steve.wagner@theexpeditionleague.com

www.expeditionleague.com

The Expedition League is a summer collegiate baseball league providing unique, fun, affordable, fan-focused entertainment for the entire family in a dynamic ballpark atmosphere. Fans will have a memorable experience!

Chamber Community Profile/Membership Directories Available!

You may have received a copy of our 2021 Community Profile/Membership Directory and our 2021 Plan of Action in the mail last week. If you would like a copy or more copies for your office a limited number of additional copies of the 2021 Chamber Community Profile Membership Directory are available. Use them for your waiting rooms and workforce recruitment purposes.

Contact us at
info@gochamber.org for
additional copies.

**CLICK HERE TO
VISIT OUR WEBSITE!**

**CHECK OUT OUR NEW
PUBLICATIONS AND
SO MUCH MORE!**

The Chamber's Annual Spring Membership Drive

60 volunteers will soon be **"All In With The Chamber"**, reaching out to non-chamber member businesses during the **Chamber's Annual Spring Membership Drive May 4-21!**

We are currently accepting prizes, especially \$25 Gift Cards, which will be awarded to our volunteers who work ambitiously to bring in new chamber members.

Other Prize ideas include but are not limited to:

- Casino Package • Gift Cards/Certificates
- Concert or Theater Tickets • Debit Cards
- Tickets to Sporting Events • Electronics • Hotel Stay
- Gym Membership/Health & Wellness • Golf Package
- College/Sports Themed Gear • Airfare/Trip
- Camera & Photography Items • Gift Basket

This is a fun way to promote your business!

Check out the Prize and Donor List in upcoming "The Voice" E-Newsletters & in the weekly Member 2 Member until the end of the Drive. The newsletter and M2M are emailed to nearly 3,000 contacts and shared on our Facebook and Twitter pages.

THESE PROMOTIONS REACH THOUSANDS OF PEOPLE!

If you would like to contribute a prize or join a Drive Team, **Call us at 772-7271 or Email [Emberly](mailto:EmberlyL@gochamber.org)**

THANK YOU FOR HELPING US PROMOTE BUSINESS IN OUR COMMUNITY!

A FEW OF THE MEMBER BENEFITS INCLUDE: a free marketing landing page, 3 directory listings, lots of incredible networking events and many professional and personal opportunities for growth through Chamber organized seminars and leadership training programs. The strength of The Chamber GF/EGF is due in part to our members, and in turn, The Chamber acts as "The Voice of Business" working to Inform, Promote, Advocate, Connect and Educate our members & community.

Do you know of a business we could share the chamber membership opportunity with?

Or.... would YOU like to JOIN THE CHAMBER?

Emberly Lietz,
Membership Director
701.772.7271
emberlyL@gochamber.org



Contact
me for
more
details!!



May 4-21, 2021

CLICK HERE FOR PRIZE DONORS LIST

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CHAMBER E-NEWSLETTER ADVERTISING

Each month The Chamber produces this E-Newsletter that includes **FREE LOCAL INFORMATION** submitted from our members, along with monthly Chamber news, activities and events.

This publication is distributed each month to **OVER 3000 MEMBERS** in our



Chamber database. With this coverage and information we are offering affordable advertising.

**CLICK HERE
FOR MORE
INFORMATION!**



**BE
HEARD
Get your
ad in**

**The
Voice**
The Official Monthly Publication
of The Chamber GF/EGF

Nonstop flights added | One weekend only!
Grand Forks to Nashville



2021 US HOCKEY HALL OF FAME GAME

Book your nonstop flight to Nashville at www.allegiantair.com

Depart 10/28/21 | Return 10/31/21

April 1 - April 30

Membership Renewals

The following businesses know the value of their Chamber Membership and have renewed their membership in The Chamber GF/EGF.

'I Bistro Mediterranean Eatery
America's Best Value Inn
Amundson, Roger D.D.S.
Arvig Media
Bon Voyage Travel Leaders
Burggraf's Ace Hardware
Country Inn & Suites
Dacotah Paper Company
Dairy Queen-Northend
Deek's Pizza
Docu-Shred, Inc.
Drees Farming Association
Empire 1
Farmers Union Insurance Agency, Inc.
Garon Corporation
Grand Cities Games
Grand Forks Best Source
Grand Forks Youth For Christ
Greenberg Realty - Meggen Sande
Greenberg Realty-Lil Livingood
H & R Block - DeMers Ave
H & R Block - S. Washington
Half Brothers Brewing Company
Hebron Brick Supply
Heyer Engineering Inc.
High Plains Water
Hugo's Wine & Spirits - 32nd
Hugo's Wine & Spirits - Columbia Rd
IMM
Kelly's Bar
Kenny's Music
Knight Printing
Knights Inn and Suites
Kobetsky Property Management
La Touche' Finale
Lake Region State College
Midwestern Masonry Inc.
Monarch Travel & Tours

NAV Innovators
NextHome Legendary Properties
North Dakota Museum of Art
North Dakota Vision Services/School For the Blind
North Sky Construction LLC
Northdale Oil
Northern Air Family Fun Center
Northern Valley Youth Orchestras
Northrop Grumman Corporation
Olive Barrel
Pizza Ranch
Playmakers All American Lounge
Quality Inn Columbia Mall
R.J. Zavoral & Sons, Inc.
Revelation Ale Works
Revive Nutrition
Riverside Christian School
RiverView Clinic
Robin Hood Business Services
Rodeway Inn
Ron Kochevar
Scheels All Sports
Steffes Company - Grand Forks
Steve Christian Insurance Professional
Street Is Neat Custom Bikes and Trikes, Inc.
Structures, Inc.
Tavern United
The Exponent
Thermography & Health Solutions LLC
Tim Shea's Nursery, Inc.
Touch of Art With Terri
United States Postal Service - Grand Forks, ND
University of Mary
Valley Vision Clinic
Vistage Worldwide
Wag-N-Train

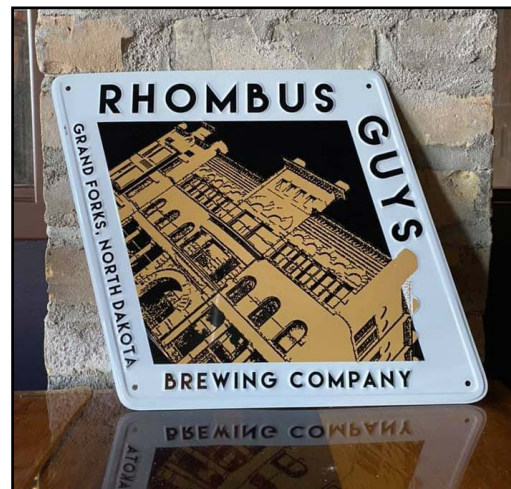
Ambassador Meeting

Hosted by:

Rhombus Guys Brewing Company

We are the "welcoming arm" of The Chamber

We welcome new chamber members and businesses with ribbon cutting ceremonies We assist with registration and greeting at Chamber functions and we participate in The Chamber's annual Membership Drive.



The Chamber Ambassadors held an informal meeting at **Rhombus Guys Brewing Company**. They enjoyed a delicious lunch and networking while gearing up for a busy week of ribbon cutting events.

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www.readitech.com

THE Chamber

Business After Hours



BAH IS BACK!!

hosted by

Expedition League Collegiate Baseball

Kraft Field, 2511 17th Ave. S., Grand Forks ND

Thursday, May 20 - 4:45pm ~ 7:00pm

**We are excited to announce Business After Hours is IN PERSON
May 20th and The Expedition League is hosting!**

The Expedition League invites all Chamber Members and their employees to join them for a fun Business After Hours event at KRAFT FIELD!

**Free Admission – Complimentary food & beverages - Great door prizes -
Progressive cash drawing is at \$500.**

Stop by... Enjoy the fun and take advantage of great networking opportunities. You might even win \$500 in our Progressive Cash drawing! We'll draw the name of one Chamber Member business. If someone from that organization is present, they win!!



WHEAT CITY WHISKEY JACKS

Because of the business nature of this event, no children under 18 may attend.

www.expeditionleague.



Critical Steps to Prevent Cyber Attacks

HYBRID
IN PERSON OR VIRTUAL!

Brown Bag Seminar

THE Chamber
GRAND FORKS • EAST GRAND FORKS

SCORE
FOR THE LIFE OF YOUR BUSINESS

Wednesday, May 19, 2021

11:30 am - 1:00 pm In-Person & 11:45 am - 1:00 pm - Hybrid Option

We will be providing recommendations on what business owners can do to protect themselves from some of the most common and damaging threats they are likely to encounter based on our experience.



Presented by:
Brandon Huber
Security Analyst
ReadITech/DRN

Brandon grew up near Edgeley, ND, where he lives today. He attended college at NDSU studying criminal justice but put his education on hold after 9/11 to join the military. He spent the next ten years serving with the 101st Airborne Infantry Division at Fort Campbell. In that time, he had two deployments to Iraq, one as a team leader one as a squad leader.

After the military, he worked at Dell Computers in Nashville, TN in technical sales for six years, then returned home to Edgeley. Brandon's been with DRN for a little over three years and have been busy improving my technical knowledge ever since. Today, I'm a Security Analyst at DRN. He has a bachelor's degree in cyber security and am on track to complete a master's this fall. I also have a handful of certifications, including CompTIA N+, S+, CYSA+ and Microsoft Azure Fundamentals. More specifically he works as part of an internal team that helps to protect the DRN network.



CLICK HERE TO REGISTER FOR SEMINAR

\$10/Virtual or \$20/In Person (Includes Lunch) - LIMITED SPOTS AVAILABLE!

If you have questions, please contact Tina at the Chamber. tina@gochamber.org or 701-772-7271

BUSINESS BRIEFS

Jill Johnson has joined Cirrus Aircraft as its Human Resource Business Partner



Jill Johnson

Cirrus is pleased to announce that Jill Johnson has joined our team as HR Business Partner. In this role, she will be a HR strategy partner to support

business objectives at our Grand Forks location. Jill brings an impressive background of experience, education, and leadership which will serve her well in this position and a great asset to Cirrus. Prior to joining Cirrus, Jill worked as an HR Director responsible for all areas of HR, including recruitment, compensation & benefits, performance management, and compliance reporting. In addition, she also served in a leadership/HR role in the US National Guard in Grand Forks. Jill earned a Bachelor's Degree in Business Management with an emphasis in Human Resource Management. We look forward to having Jill's leadership and expertise on our growing team.

"I am excited to join an amazing team and to be part of Cirrus Aircraft's mission to deliver an aviation experience that is the pinnacle of innovation, quality and safety to our customers. It is an honor and privilege to work with quality people and a company that is deeply rooted in our community." said Johnson.

Johnson was born and raised in Tolna, ND. Jill and her husband, Justin, reside in Thompson, ND where they're active in many organizations, activities and community events with their five children.

Crookston Hotel Named Best of AmericInn

The AmericInn by Wyndham at 1821 University Ave in Crookston announced it has been awarded the annual "Best of AmericInn", which recognizes the brand's top performing hotels and their teams.

In celebration of the achievement, co-owner and general manager, Cory Dallager, and the Crookston Hospitality Group Inc., accepted the award from AmericInn and Wyndham leadership.



the community.

To be eligible for the award, hotels must demonstrate strong quality scores, outstanding guest reviews and an unwavering commitment to the Wyndham Rewards loyalty program and its members.

Rooms feature free Wi-Fi, flat screen televisions, and solid masonry construction to enhance the sleep experience. Future renovations are planned to further enhance the customer experience.

AmericInn by Wyndham prides itself on delivering quality

stays and genuine, neighborly service at more than 200 locations across the United States. Contemporary curb appeal, consistency and guest satisfaction are the brand's specialties, assuring a warm retreat complete with hot breakfast, high-speed Wi-Fi, and warm java on the house. For more information, visit www.americinn.com or call the property directly at 218-281-7800.

"Receiving this honor is a testament to the incredible work of our hotel teams in delivering top-notch hospitality day in and day out. In winning the hearts and loyalty of our guests, we've succeeded on both fronts and we'll continue striving to set the bar even higher for what it means to be a 'Best of AmericInn.'"

We are thankful for our guests, the dedication to quality work by our staff and the support of

Have an upcoming event?

Click below and add it to our Chamber Calendar of events for free!

THE Chamber
GRAND FORKS • EAST GRAND FORKS
CALENDAR OF EVENTS



[CLICK HERE FOR CALENDAR](#)



May 27, 2021 ~ King's Walk

The Chamber, Insure Forward and Bank Forward invite you to get your business on the course!

May 27, 2021 ~ King's Walk

This popular golf tournament has a history of filling up fast and sponsors have the first opportunity for golfers. Sponsorships are available on a first come-first serve basis and are available now!

Register your team today!!



Email or Call Kim today: 701-772-7271 or
kimberlys@gochamber.org



BUSINESS BRIEFS

Expedition League Announces The Wheat City Whiskey Jacks Will Play The 2021 Season In Grand Forks, North Dakota

The Expedition League's Wheat City Whiskey Jacks, based in Brandon, Manitoba, Canada, will play the 2021 season at Kraft Field in Grand Forks, North Dakota. In early February, the Expedition League announced the addition of an expansion affiliate in Grand Forks beginning in the 2022 season.



Be a part of this exciting program! The Whiskey Jacks are looking for host families in the community to house one or more player, coach or intern for the 2021 season. Players, coaches, and interns will be in Grand Forks from mid-May through mid-August.

For more information, visit wheatcitywhiskeyjacks.com for an online application or contact jaydon@wheatcitywhiskeyjacks.com or steve.wagner@theexpeditionleague.com with any further questions. [CLICK HERE](#) for informational flyer.



Northwestern Mental Health
Promoting Wellness, Instilling Hope

focus on bringing our existing programs and services to the next level," said Shauna Reitsemeier, CEO of Northwestern Mental Health Center. "The mental and chemical health industry is changing so rapidly. We're excited to welcome Brenda to the team to help us continue to innovate and provide the very best services for our clients."

Brenda has Bachelor of Science degrees in Occupational Therapy and Recreation Administration from the University of North Dakota. She earned her Master of Science degree in Health Care Leadership from the University of Mary. Brenda also completed advanced training in the Lean Management Model at the Virginia Mason Institute in Seattle, Washington.

"I am excited to join this team of professionals that are ready to meet the challenges of delivering care during a time when our services are so important to the clients in our region," said Brenda.

Northwestern Mental Health Center Welcomes New Chief Clinical Transformation Officer



Brenda Pauley-Colter

Northwestern Mental Health Center welcomes Brenda Pauley-Colter, OTR/L, MS as the agency's new Chief Clinical Transformation Officer. Brenda brings more than 25 years of experience in healthcare leadership, program development, and change management.

Prior to joining NWMHC, Brenda held several leadership roles at Altru Health System. Most recently she served as the Director of Diagnostic Imaging, Lab, and Supply Chain. In this role, Brenda incorporated lean management principles to transform and operationalize support programs within the organization. As a Lean Facilitator in Altru's Kaizen Promotion Office, Brenda led cultural transformation through studying of current state, facilitating process improvement activities, and coaching all levels of leadership in change management.

"Even before the pandemic, we knew we needed to fo-

BUSINESS BRIEFS

Edward Jones Ranks Highest in Investor Satisfaction, According to J.D. Power 2021 U.S. Full Service Investor Satisfaction Study(SM)

The Chamber member financial advisors are: Alyssa Schauer, Bret Bentow, Brian Emerson, Brian Fedje, Bryan Brenden, Ken Johnson and Matt Odenbach.

Financial services firm Edward Jones ranks highest in investor satisfaction with full-service brokerage firms, according to the J.D. Power 2021 U.S. Full-Service Investor Satisfaction Study(SM), the firm announced.

The study measures overall investor satisfaction with 24 full-service investment firms based on seven factors including product offerings; problem resolution; convenience; digital experience; financial advisors; value; and trust.

The firm scored 770 in overall satisfaction, 38 points over the industry average. A deeper dive indicates that Edward Jones also scored highest in trust; convenience; and problem resolution

"We are incredibly honored to be named by investors as delivering the highest level of satisfaction, especially during a year of challenge and volatility," said Edward Jones Managing Partner Penny Pennington. "We are constantly looking for ways to improve our service experience and deepen relationships as we live our purpose - improving the lives of our clients and colleagues and, together,

benefiting our communities and society."

Edward Jones has ranked highest in investor satisfaction by J.D. Power for several years - in 2019, 2015 (tied), 2012, 2010, 2009, 2007-2005, and in a tie in 2002, when the study began.

The 2021 U.S. Full Service Investor Satisfaction Study is based on responses from 4,392 investors who make some or all investment decisions with a financial advisor. The study was fielded from December 2020 through February 2021. For more information, visit [jdpower.com/awards](https://www.jdpower.com/awards).



Bret Bentow



Brian Fedje



Ken Johnson



Alyssa Schauer



Brian Emerson



Bryan Brenden



Matt Odenbach

Sanford Health East Grand Forks welcomes Dr. Nicole Lovat to their Family Practice Clinic.



Dr. Nicole Lovat

Dr. Lovat provides a variety of services for adult and pediatric patients. She specializes in family medicine, obstetrics, metabolic syndromes and weight

loss. For those with metabolic diseases, such as diabetes, obesity, high blood pressure or high cholesterol, she helps patients explore lifestyle approaches to manage their conditions. These approaches include low carbohydrate or ketogenic diets and intermittent fasting.

Dr. Lovat has experience practicing full-spectrum family medicine for rural patients. This includes admitting patients to the hospital, covering the emergency room, delivering babies, providing walk-in and outpatient care and assisting in the operating room.

Before coming to East Grand Forks, she provided urgent care services in Spokane, Washington, during the COVID-19 pandemic. At this time, she also offered virtual support for indigenous patients in Northern Manitoba. Dr. Lovat personally cared for hundreds of COVID-19 patients.

Dr. Lovat is currently practicing full-spectrum care in East Grand Forks and will begin seeing patients at the new Sanford Health Grand Forks Clinic that is scheduled to open later this summer.

BUSINESS BRIEFS

Raymond James Banks Alerus Among Top 10% Of Community Banks

Alerus is pleased to announce it has received the Raymond James Community Bankers Cup award for 2020. Now in its ninth year, this prestigious award recognizes the top 10% of 241 publicly traded community banks in the U.S. with assets between \$500 million and \$10 billion.

Recipients demonstrated superior financial performance in one or more of six financial performance and stability areas, as identified and measured by Raymond James. Those areas include: non-performing assets to loans and real estate owned, five-year average core deposit percentage, net interest margin, efficiency ratio, return on average assets, and return on average tangible common equity.

"This award recognizes the value of our business model and meaningful work we provide to clients. Our company continues to achieve incredible financial performance, despite a global pandemic and economic downturn," said Alerus Chief Financial Officer Katie Lorensen. "It is an honor to be among a select few community banks across the nation that outperformed the NASDAQ Bank Index."

Alerus was one of just 25 organizations to receive the 2020 Community Bankers Cup and one of seven first-time recipients. 2020 was the first year Alerus was eligible to receive the award, after becoming publicly traded on Nasdaq in September 2019.

KLJ Engineering is proud to announce that Travis Wilson has been promoted to Re- cruitment Manager



Travis Wilson

Wilson stepped into the Interim Recruitment Manager role in March and now takes on the role officially. As KLJ's recruitment manager he will lead the company's recruitment efforts and ensure recruitment practices align with the strategic growth of the organization.

Wilson, who has worked in KLJ's Human Resources department since April 2019, earned his bachelor's degree in business administration and human resources management from the University of Mary. He is a Society of Human Resources Management Certified Professional (SHRM-CP) and has a wealth of experience in talent recruitment, human resources, and business administration.

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Congratulations Timothy J. Dudley, 2021 Horace T. Morse award recipient



Timothy Dudley

Chemistry Department of Math, Science and Technology Timothy Dudley, Ph.D. teaches general chemistry lecture and lab courses at the University of Minnesota Crookston. Dudley, committed to providing a quality educational experience in chemistry for his students, is a dedicated adviser to students in the health science and medical lab science programs. His research focus is in computational organometallic chemistry, but engages undergraduate students in both computational and experimental research projects.

Each year since 1965, the Horace T. Morse-Minnesota Alumni Association Award for Outstanding Contributions to Undergraduate Education has been given to a select group of teachers who reflect the University's emphasis on the importance of high quality undergraduate education. Other UMN Crookston faculty receiving this prestigious award include: Rachel McCoppin, Ph.D., Soo-Yin Lim-Thompson, Ph.D., John P. Loegering, Ph.D., Philip R. Baird, W. Daniel Svedarsky, Ph.D.

A reception celebrating Associate Professor Tim Dudley's Horace T. Morse Award Recognition is planned for fall of '21.

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Emberly Lietz,
Chamber Membership
Director



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Email: beth@prairieharvest.net

Phone: 701-795-9143 ext. 17

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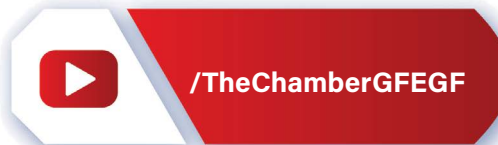
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