CentralPayment®

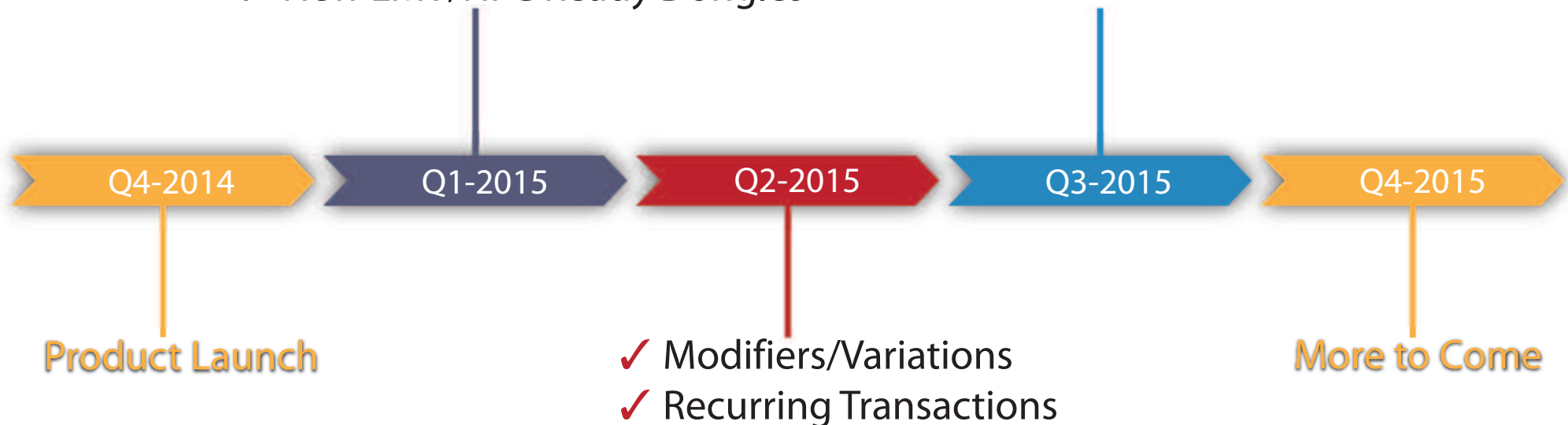# New features grow with your business.

The CPAY TABLET automatically updates with new software.

✓ Discount Management
✓ User Management
✓ EMV Ready
✓ New EMV/NFC Ready Dongles

✓ Inventory Management
✓ Open Tabs
✓ Time & Attendance
✓ Version 2 Tablet Hardware

| Q4-2014 | Q1-2015 | Q2-2015 | Q3-2015 | Q4-2015 |

Product Launch

✓ Modifiers/Variations
✓ Recurring Transactions

More to Come

CentralPayment®

TABLET Sales Manual

Everything you need to know about our Tablet and App with simple setup for immediate processing and 24/7 Technical Support.

HARDWARE

What comes with CPAY Tablet?

• 8-inch White Android Tablet
• White Tablet Stand Enclosure
• Power Cable and Wall Charger
• Encrypted Card Reader

Does CPAY Tablet have a dial up option?

No. CPAY Tablet does not have a dial up option. It relies solely on wireless high speed internet connectivity for processing transactions.

What are the available accessories?

In addition to what's included in the tablet bundle, there are available thermal receipt printers and cash drawers.

Can merchants use their own tablets?

Yes. The merchant can use their own tablet if they choose to forego accepting our placement tablet. The minimum requirement for the tablet is that it runs unaltered versions of Android OS 4.0 or higher.

Does the merchant need anything at their place of business before using CPAY Tablet?

Yes. The merchant must have a secured wireless network in place with internet access that follows the PCI data security standards.

If the merchant wants a cash drawer does it connect directly to the tablet?

No. The cash drawer does not connect to the tablet. The merchant can manually open and close the cash drawer with the key. The cash drawer connects to the optional ethernet receipt printer.

SOFTWARE

Does the CPAY Tablet work for all merchant types?

CPAY Tablet is designed with a retail merchant in mind. If a merchant can run their business with a traditional countertop terminal, then the CPAY Tablet will work for them.

Does the use of CPAY Tablet include software updates?

Yes. We will continue to release new updates to the CPAY Tablet app and they will be automatically updated to the tablets over-the-air as they become available. All updates are free of charge.

Will the software track inventory?

The CPAY Tablet app currently does not currently track inventory but it is on the timeline for future releases. It does, however, have product tracking abilities giving the merchant insight to what they are selling.

What payment types are accepted?

The merchant can accept all card brand credit cards via swipe or keyed entered. Merchant can also accept and track cash transactions with CPAY Tablet.

Can CPAY Tablet accept debit transactions?

Yes. Signature debit transactions are accepted, however PIN-debit transactions are not supported.

How long does it take to process a transaction?

A typical transaction will take a few seconds to complete but varies depending on the location and the strength of the wireless signal.

What happens if the service goes out during a transaction?

If the auto process offline feature is turned ON, then the transaction will automatically process when the Internet connection is restored. If the auto process feature is NOT activated, then the transaction request is cancelled, an error message will appear and the transaction will need to be re-ran.

Is a customer signature required for payment?

The customer signature requirement can be controlled by the merchant with threshold settings. Customers can sign on the screen when the app prompts for the signature.

How does the CPAY Tablet print a receipt?

To print a receipt the merchant will need to have the designated thermal receipt printer along with the tablet. But all merchants can email receipts to customers without the need of a printer.

Can the merchant track customers with CPAY Tablet?

Yes. The merchant can collect customer info and be able to track sales by customers.

Does the tablet app store transactions for the merchant to run again at a later time?

Transactions that are ran offline are stored and ran at a later time but the tablet app does not store card data at anytime for the merchants to run the cards manually again. All card data are encrypted at the swipe.

Can the merchant connect to the CPAY Tablet remotely?

No. The merchant cannot connect to the tablet or the app remotely. However merchants can view their transaction data on their smartphone with the CPAY mobile app or they can view transaction reporting online in MyStoreCentral.

Does the tablet manage the sales tax rate?

Yes. The CPAY Tablet app can manage multiple tax rates for the merchant and automatically calculate the tax based on what is set in the Product catalog or on the fly during the transaction.

Does the CPAY Tablet have tip processing option?

Yes. Service type merchants, such as nail salons are able to process transactions with a tip prompt function. During the signature screen the customer can select the tip based on a gratuity guide or enter a custom tip.

Will the merchant be able to use other functions and apps within the tablet?

No. Prior to deploying the CPAY Tablet, we will modify the Android OS to restrict the use of any other apps on the tablet.

SERVICE

After submitting a merchant application, how long does it take for the CPAY Tablet to be shipped?

Typically you can expect a 24 hour turn around time much similar to the turn around time of a countertop terminal deployment like the Vx520.

What is required in signing up a merchant for the CPAY Tablet?

The FT program on the latest merchant application will require that the CPAY Tablet is selected and the signature is captured for merchant acknowledgement.

Does the merchant still receive a mobile swiper for CPAY Mobile?

Yes. Merchants who sign up for CPAY Tablet will still receive an additional mobile card reader to use with CPAY Mobile at no additional cost.

CPAY Tablet Pricing Guide

What comes in the box?

- **8-inch White Android ASUS Tablet**
- **White Tablet Stand Enclosure**
- **Encrypted Audio Jack Magnetic Card Reader**
- **Wall Charger with Micro-USB Cable**

CPAY Tablet is part of the Free Terminal Program

Merchant account must have full term and full fees in place.

If account is not full fees, a recent processing statement must be included to show fee reduction justification (Statement Fee & Monthly Minimum).

CPAY Tablet agent break-even cost is **$300**.

CPAY Tablet requires an **$8.00 monthly gateway fee** per device.

CPAY Tablet does not support any PIN-debit transactions.

Thermal Receipt Printer (Ethernet)
Merchants can assign additional printers to different stations at the restaurant.

Break-even Purchase Price: $200.00

Cash Drawer
Merchants can purchase additional cash drawers to help with cash management.

Break-even Purchase Price: $75.00

Ethernet 4-port Switch
Expands merchant's existing router port capacity and firewall intrusion protection.

Break-even Purchase Price: $50.00

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