

faction in 2010 as measured by Leading Research Corporation (LRC).

A Quality Service Certified (QSC) award status is the only recognition in the real estate industry based on independently validated customer satisfaction survey results.

After the conclusion of real estate transactions, clients of QSC agents receive a survey, asking them to rate the agent on various aspects of the service process. The surveys are administered and the results are received and compiled by LRC.

Client feedback from the surveys becomes part of the agent's credentials. An overall satisfaction rating is displayed on a consumer website where sellers and buyers have the ability to select a real estate professional based upon each agent's validated record of service satisfaction.

Chamber meets with local delegation at the Capitol

ATLANTA — The Valdosta-Lowndes Chamber Government Affairs Council (GAC) met with state elected officials Feb. 16 at the Georgia Capitol to discuss current legislation that could potentially impact the business community in Valdosta-Lowndes County.

Delegation members in attendance

included Sen. Tim Golden and Reps. Ellis Black, Amy Carter and Jason Shaw.

Members of the GAC addressed issues concerning education and workforce development, energy and environment, economic development and taxation, health care, transportation, business and industry.

Carter confirmed that efforts to fine-tune the HOPE scholarship are in place, the scholarship will now have a component that rewards the high achievers while still helping those who maintain a 3.0 GPA.

The new HOPE requirements will be available on Tuesday.

Carter also discussed the implementation of a financial literacy course in the school systems, which would educate students on financial matters in an effort to

decrease the amount of debt acquired post graduation.

Black discussed his support of the sales tax holiday. Black dispelled the criticism that the sales tax holiday does not have a net positive effect. Furthermore, Black discussed the transportation issue in Georgia.

Golden discussed Health Insurance Mandates (SB 17), which he introduced as a way to drive down the cost of providing health insurance.

This bill would create a state commission to review proposed and existing health insurance mandates, which typically drive up the cost. Additionally, Golden addressed HB 47, which could lower health care costs by expanding options for individual health insurance.



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