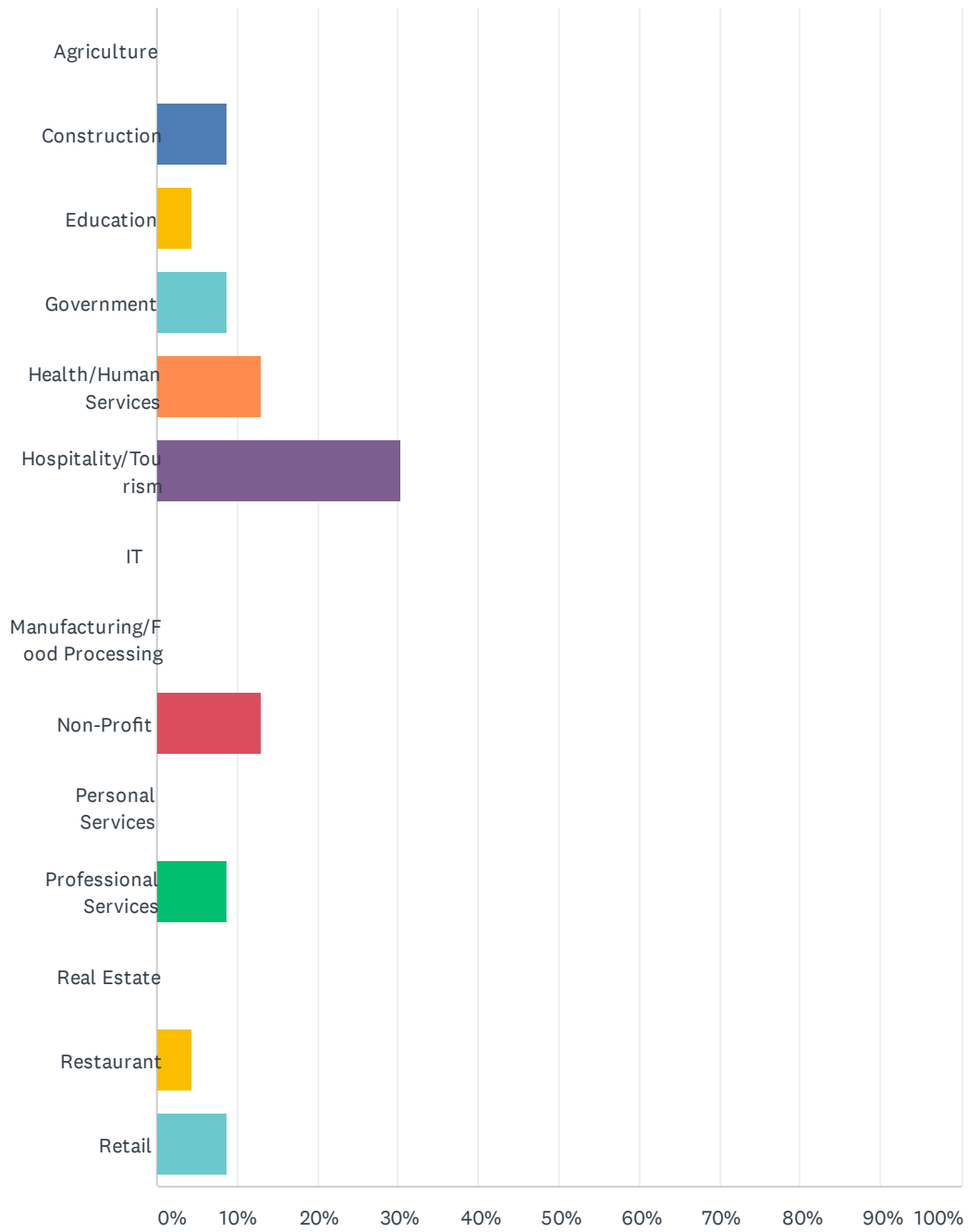


Q3 Please indicate the type of business that best fits your company from the dropdown menu

Answered: 23 Skipped: 0

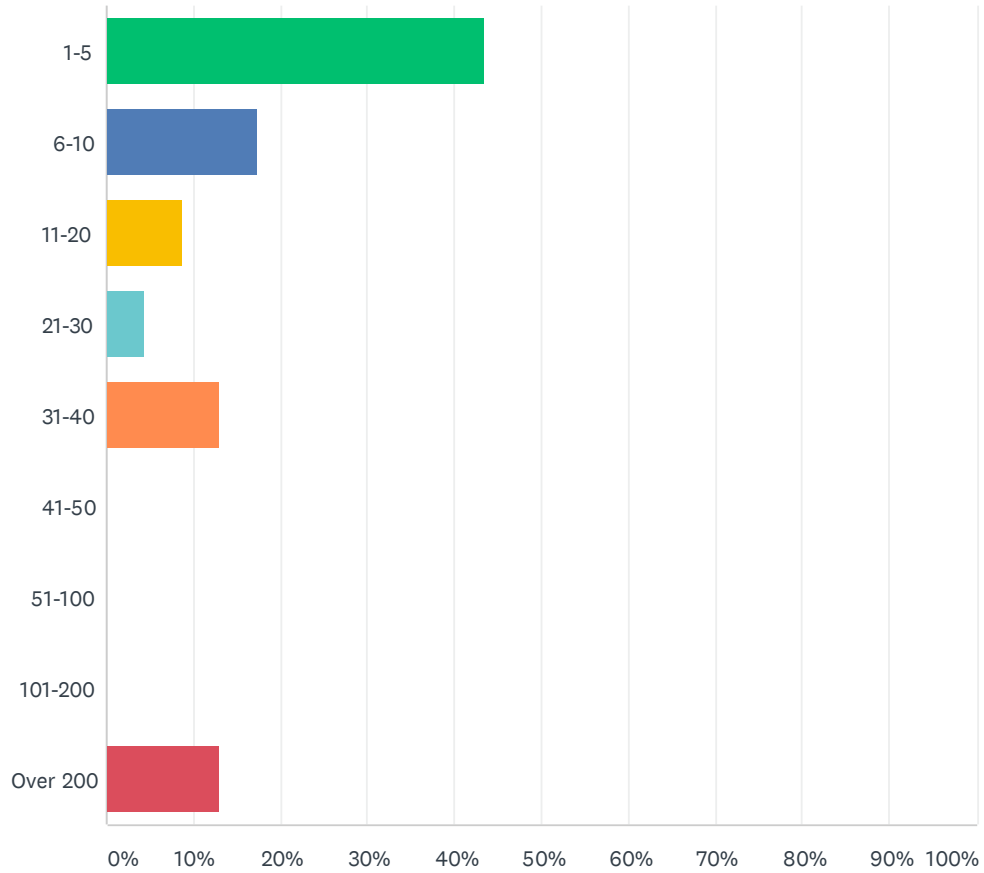


Business Recovery Survey

ANSWER CHOICES	RESPONSES	
Agriculture	0.00%	0
Construction	8.70%	2
Education	4.35%	1
Government	8.70%	2
Health/Human Services	13.04%	3
Hospitality/Tourism	30.43%	7
IT	0.00%	0
Manufacturing/Food Processing	0.00%	0
Non-Profit	13.04%	3
Personal Services	0.00%	0
Professional Services	8.70%	2
Real Estate	0.00%	0
Restaurant	4.35%	1
Retail	8.70%	2
TOTAL		23

Q4 Prior to COVID, how many employees did you have on payroll

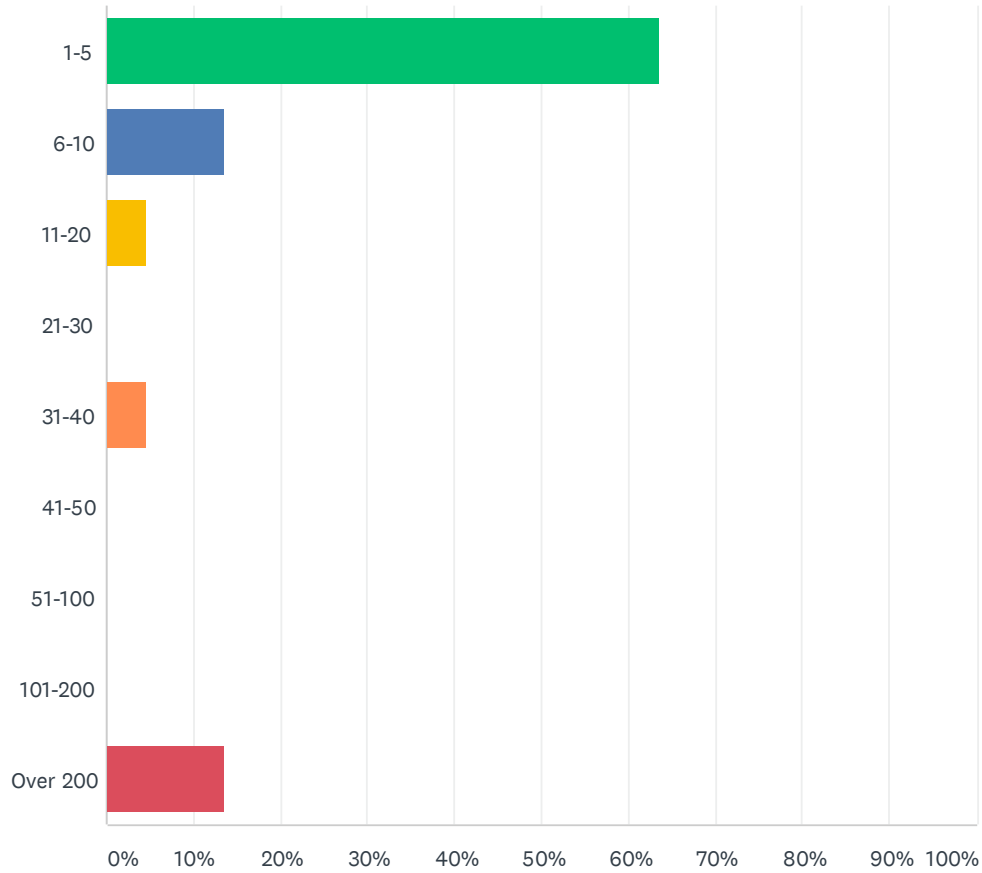
Answered: 23 Skipped: 0



ANSWER CHOICES	RESPONSES	
1-5	43.48%	10
6-10	17.39%	4
11-20	8.70%	2
21-30	4.35%	1
31-40	13.04%	3
41-50	0.00%	0
51-100	0.00%	0
101-200	0.00%	0
Over 200	13.04%	3
TOTAL		23

Q5 How many employees do you currently have?

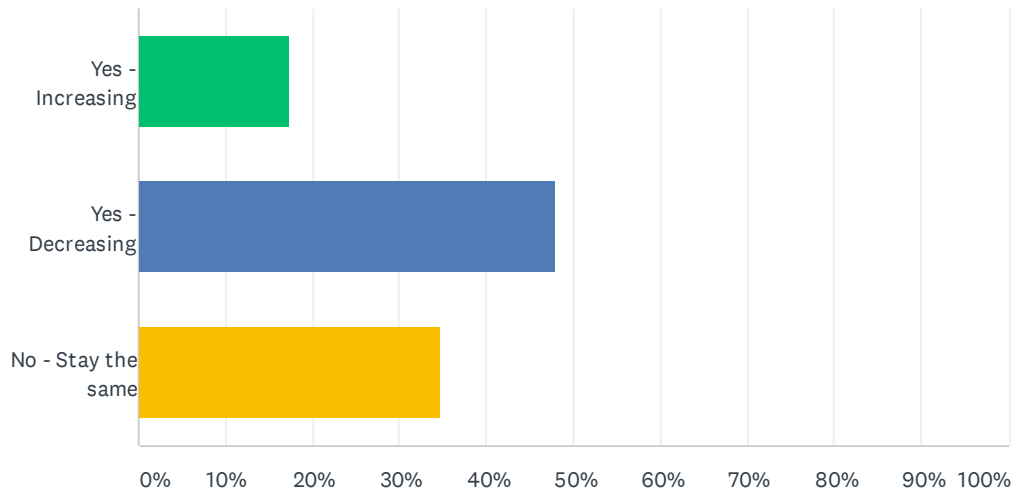
Answered: 22 Skipped: 1



ANSWER CHOICES	RESPONSES	
1-5	63.64%	14
6-10	13.64%	3
11-20	4.55%	1
21-30	0.00%	0
31-40	4.55%	1
41-50	0.00%	0
51-100	0.00%	0
101-200	0.00%	0
Over 200	13.64%	3
TOTAL		22

Q6 Do you anticipate changes in your staffing levels over the next 6 months?

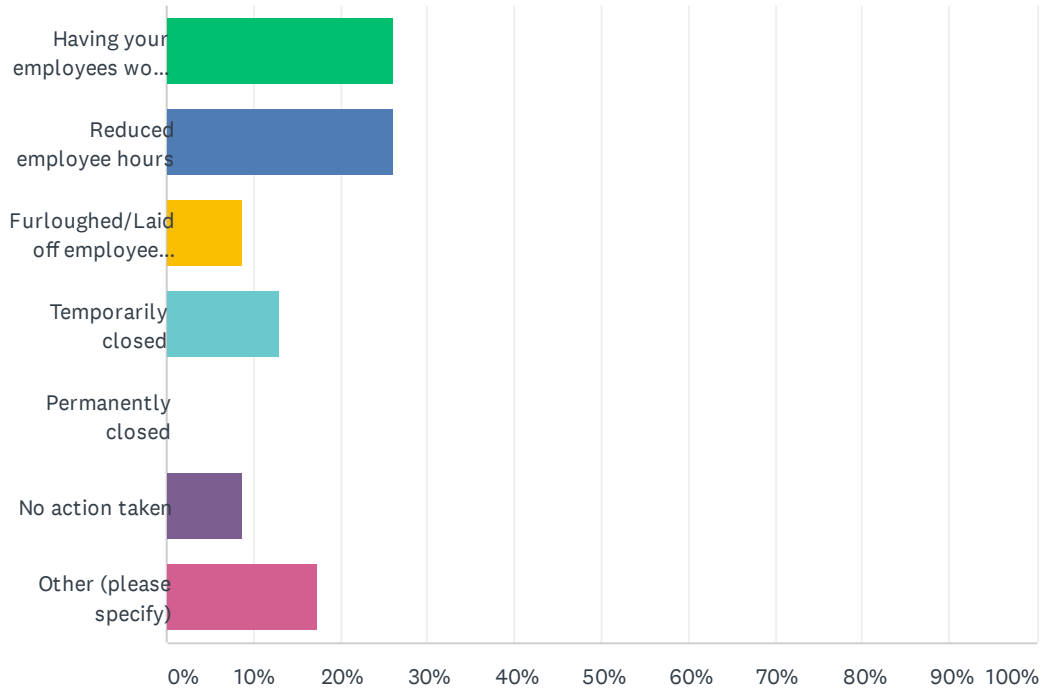
Answered: 23 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes - Increasing	17.39%	4
Yes - Decreasing	47.83%	11
No - Stay the same	34.78%	8
TOTAL		23

Q7 How has your business had to adapt due to COVID?

Answered: 23 Skipped: 0

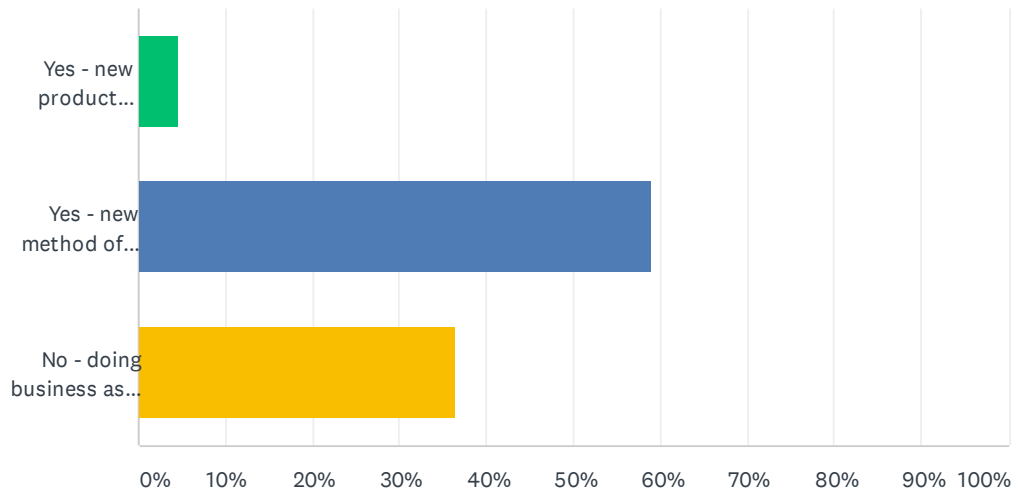


ANSWER CHOICES	RESPONSES
Having your employees work remote	26.09% 6
Reduced employee hours	26.09% 6
Furloughed/Laid off employees (temporary or indefinitely)	8.70% 2
Temporarily closed	13.04% 3
Permanently closed	0.00% 0
No action taken	8.70% 2
Other (please specify)	17.39% 4
TOTAL	23

#	OTHER (PLEASE SPECIFY)	DATE
1	Having to postpone/cancel events/less attendees therefore discounts have been given to clients	10/9/2020 2:23 PM
2	Some combination of all of the above at some times	9/24/2020 4:03 PM
3	I have had to work harder and longer hours	9/23/2020 5:14 PM
4	Laid off employees AND theatre id temporarily closed	9/23/2020 5:12 PM

Q8 Has your business pivoted it's product or service delivery? Please provide examples.

Answered: 22 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes - new product produced/delivered	4.55%	1
Yes - new method of delivery or access	59.09%	13
No - doing business as usual	36.36%	8
TOTAL		22

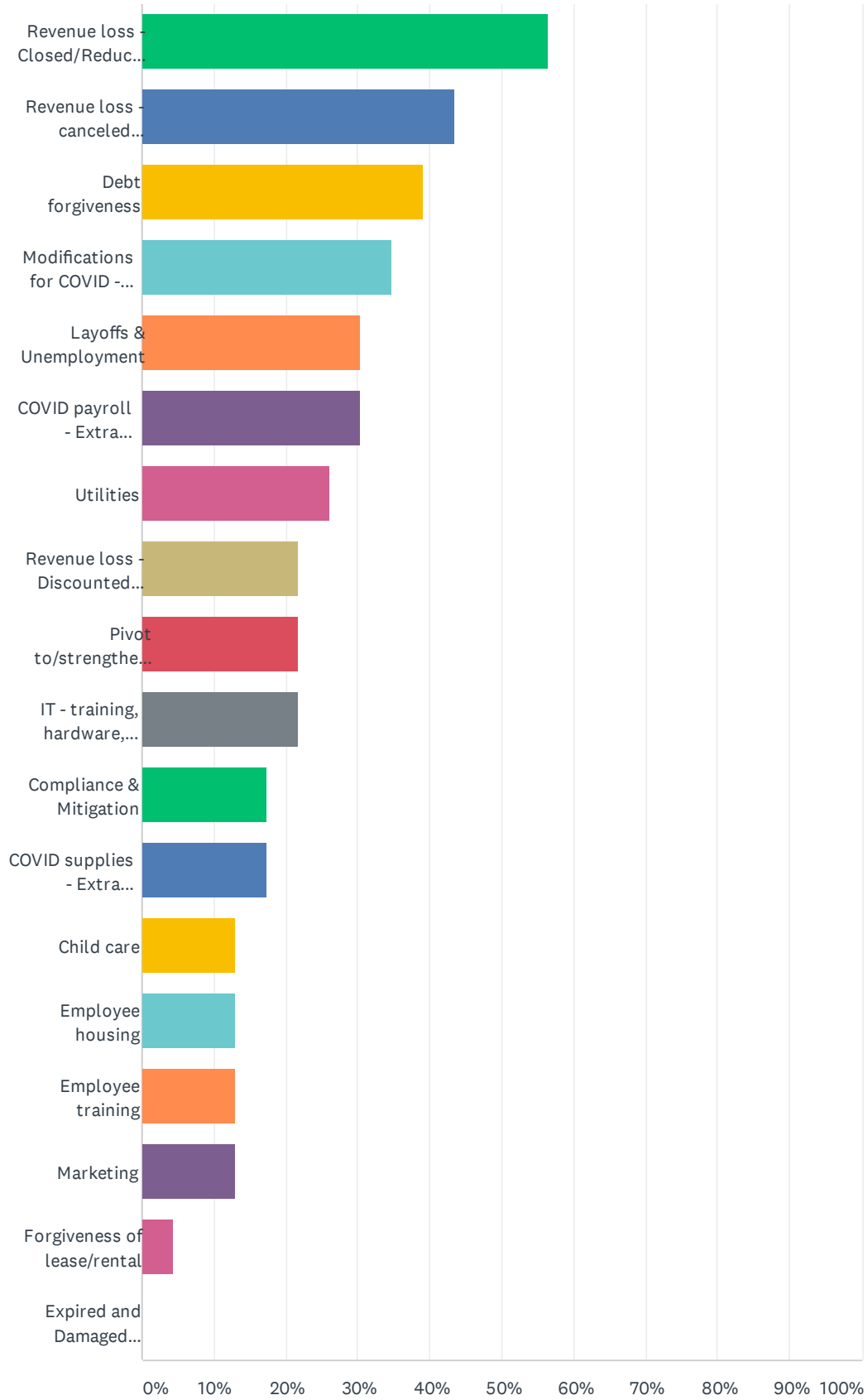
Business Recovery Survey

#	EXPLANATION:	DATE
1	Selling food for the first time.	10/13/2020 8:12 AM
2	Virtual Visits	10/9/2020 4:17 PM
3	More online programming	10/9/2020 2:45 PM
4	COVID preventive materials provided, social distancing, less attendees	10/9/2020 2:23 PM
5	Water, Sewer, Fire, Parks, Lighting Infrastructure	10/9/2020 12:06 PM
6	Closed sit down restaurant, relocated to catering building to make take out feasible.	10/4/2020 9:14 PM
7	new cleaning and disinfecting protocols	10/1/2020 2:33 PM
8	reduced and online	9/28/2020 11:25 AM
9	We are currently closed but had to alter many things (outdoor eating, reduced activities, etc.) due to Covid.	9/25/2020 12:53 PM
10	Had to temporarily shut down	9/24/2020 4:03 PM
11	Our membership is having a hard time paying their dues and as a result our chamber has decreased in size hurting our operating expenses severely.	9/24/2020 10:37 AM
12	Mostly doing business in person; however, have introduced "virtual visits" via our clinics	9/24/2020 9:51 AM
13	Cleaning protocols for COVID adapted	9/24/2020 9:12 AM
14	we are offering shipping and local delivery	9/23/2020 5:19 PM
15	Extensive cleaning, double the laundry loads	9/23/2020 5:14 PM
16	Online programming and services	9/23/2020 5:12 PM
17	mainly teaching online	9/23/2020 3:18 PM
18	We are an essential industry. Other than asking important questions of the client in regards to their health and providing our employees with training and protective gear (masks hand cleaner) It has been business as usual. Phone rings: provide services.	9/23/2020 3:17 PM

Q9 What areas for assistance do you feel would be most helpful for your business to thrive? Select your top 5.

Answered: 23 Skipped: 0

Business Recovery Survey

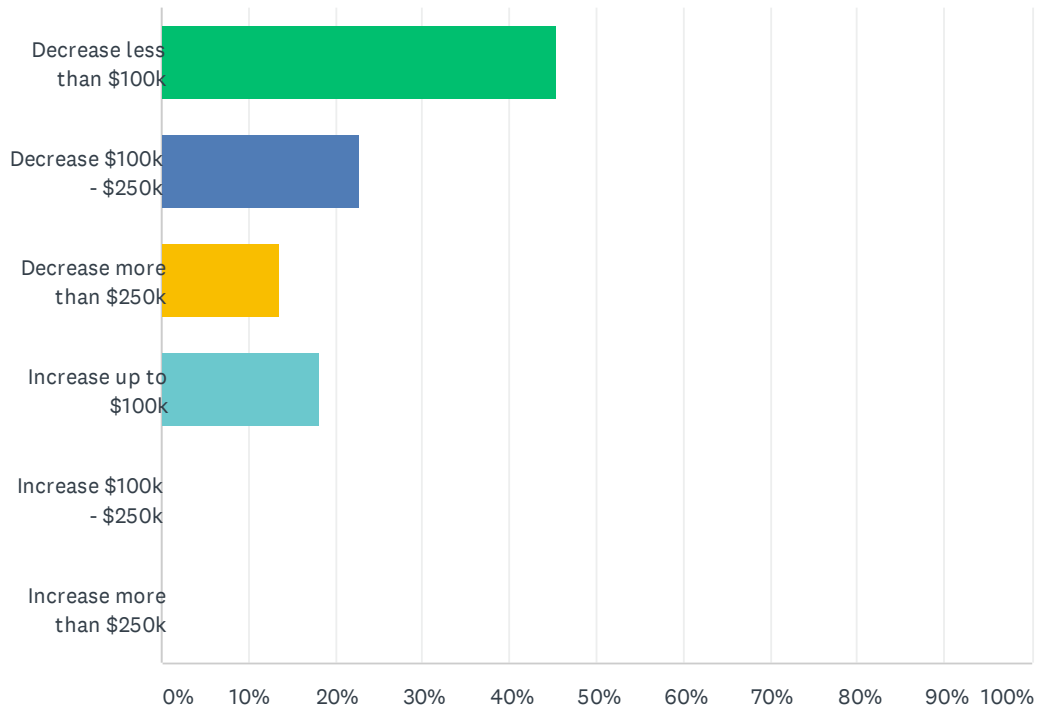


Business Recovery Survey

ANSWER CHOICES	RESPONSES	
Revenue loss - Closed/Reduced Hours/Admissions	56.52%	13
Revenue loss - canceled fundraising events	43.48%	10
Debt forgiveness	39.13%	9
Modifications for COVID - Interior/Exterior & Furnishings	34.78%	8
Layoffs & Unemployment	30.43%	7
COVID payroll - Extra Cleaning Services	30.43%	7
Utilities	26.09%	6
Revenue loss - Discounted Services	21.74%	5
Pivot to/strengthen online presence	21.74%	5
IT - training, hardware, software	21.74%	5
Compliance & Mitigation	17.39%	4
COVID supplies - Extra Cleaning Services/PPE	17.39%	4
Child care	13.04%	3
Employee housing	13.04%	3
Employee training	13.04%	3
Marketing	13.04%	3
Forgiveness of lease/rental	4.35%	1
Expired and Damaged Food/Goods/Products	0.00%	0
Total Respondents: 23		

Q10 What change do you forecast to your business revenue for 2020?

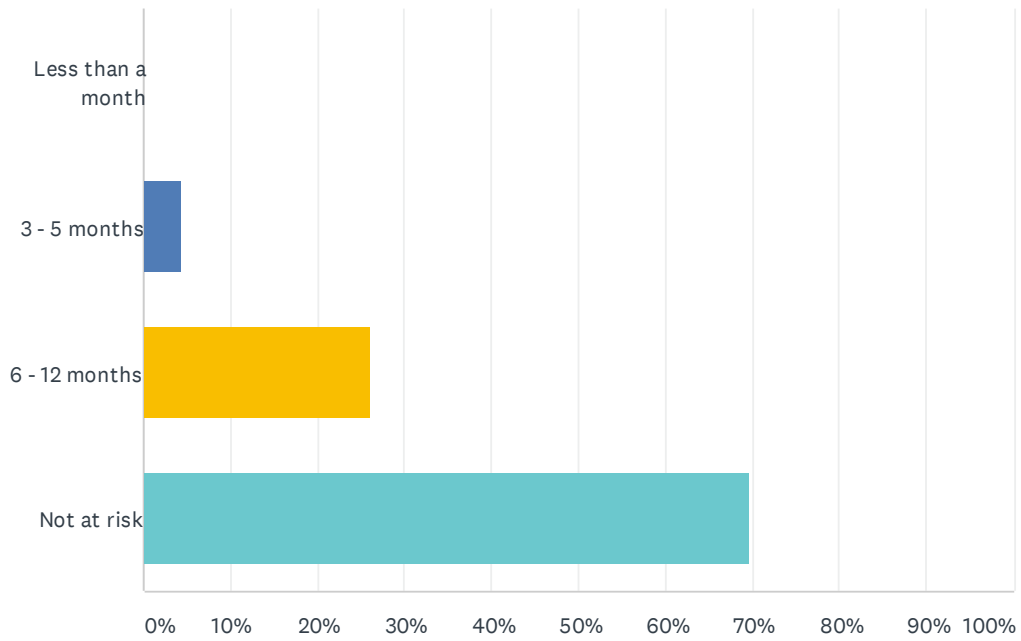
Answered: 22 Skipped: 1



ANSWER CHOICES	RESPONSES	
Decrease less than \$100k	45.45%	10
Decrease \$100k - \$250k	22.73%	5
Decrease more than \$250k	13.64%	3
Increase up to \$100k	18.18%	4
Increase \$100k - \$250k	0.00%	0
Increase more than \$250k	0.00%	0
TOTAL		22

Q11 If business disruption continues at the current rate, how soon do you anticipate the risk of closing?

Answered: 23 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than a month	0.00%	0
3 - 5 months	4.35%	1
6 - 12 months	26.09%	6
Not at risk	69.57%	16
TOTAL		23

Q12 Is there anything not addressed that you'd like to share?

Answered: 10 Skipped: 13

#	RESPONSES	DATE
1	We are working on getting the movie business operational if we can make it financialy viable	10/9/2020 2:45 PM
2	Cancellation of local events ,ie: 4th of July, Parades and Tourism etc. has limited our exposure and advertising opportunities.	10/9/2020 2:23 PM
3	No	10/9/2020 12:48 PM
4	No.	10/9/2020 12:37 PM
5	Our biggest struggle has been COVID safe office space and finding local housing for new employees. We obtained the PPP forgiveness loan and the State Fund PPE grant which helped us enormously. We also can not find anyone to clean our current office space. (3 converted houses)	10/9/2020 12:27 PM
6	Our inability to have fund raising gathering and entertainment concerts has hurt us tremendously. We are scraping to cover rent, utilities and payroll. It's frustrating when what is good for some is not being enforced as good for all.	9/24/2020 10:37 AM
7	nothing comes to mind.	9/23/2020 5:19 PM
8	As a small business owner, I have done everything myself and am exhausted. I am not comfortable hiring an employee, though I would like to. I don't want them to catch the virus and I don't want them introducing it to me or my guests. Newsom just signed into law that employees who contract Covid-19 will be presumed to have contracted it at work and the burden of proof is on the employer. This is another undue burden on small businesses that is not welcome news. I don't know if I will actually hire anyone, and just close down for a month instead to get a break and limit my number of bookings, thereby decreasing my income.	9/23/2020 5:14 PM
9	but the future viability of the movie theatre business may be questionable	9/23/2020 5:12 PM
10	Plumas County nor the state of California has done anything to help local businesses. At some point maybe you can help and not just take survey.	9/23/2020 3:31 PM