As our community joins together to mitigate the impacts of COVID-19, AdventHealth's dedicated doctors, nurses and team members continue to work around the clock to prepare and we want to ensure you have the latest information. We encourage you to visit our dedicated website (www.CoronavirusSignsAndSymptoms.com) that is continually updated, and will share pertinent information as it becomes available.

AdventHealth is testing patients who meet evaluation criteria for novel coronavirus (COVID-19) in Florida. The acquisition of three specialized testing devices allows AdventHealth to alleviate the testing burden from public agencies, while also providing patients and physicians expanded access to the test. Importantly, **because of limited supplies and resources, the test will only be facilitated with a physician's order for patients who meet the evaluation criteria as defined by the Centers for Disease Control and Prevention.** The following guidelines outline current testing protocols:

Q: Where do I go if I want to be tested?
If you are sick and exhibiting symptoms (fever, cough, shortness of breath), you should seek treatment with your primary care physician or Centra Care. Physicians are stringently adhering to the testing criteria set by the Centers for Disease Control and Prevention to determine if a patient qualifies for a COVID-19 test. A doctor will likely test you for other illnesses, such as the flu, before ordering a COVID-19 test.

Please note: Individuals cannot come to an AdventHealth hospital, physician practice or Centra Care and order their own COVID-19 test.

Q: Should I go to the ER if I think I need a COVID-19 test?
Unless you are experiencing severe respiratory distress, such as shortness of breath or chest pain, you should not go to an ER for a COVID-19 test. Physicians at AHMG practices and Centra Care can take a collection sample from those patients who meet the testing criteria as set by CDC. The emergency department should be used only by those having a medical emergency, such as chest pain or shortness of breath.

Q: Are the results instantaneous?
No. Unlike a flu test, which can be administered on-site with quick results, the COVID-19 test takes up to seven days from the time of collection sample to results being shared with the patient. During that time, patients will be instructed to follow CDC guidelines and isolate themselves.

Q: I have questions about COVID-19 or AdventHealth's testing capabilities. Whom can I call?
Call the AdventHealth Coronavirus Information Line at 877-VIRUSHQ or visit www.CoronavirusSignsAndSymptoms.com.

We are committed to providing our community with the most updated information available during this challenging time for our community, state and nation. As always, please reach out if you have questions.