



With all the information about COVID-19 being dispersed, SERVPRO would like to share some thoughts about the virus and clean-up methods.

ABOUT 2019 COVID-19

Coronaviruses (CoV) are a large family of viruses that cause illness ranging from the common cold to more severe diseases such as Middle East Respiratory Syndrome (MERS-CoV) and Severe Acute Respiratory Syndrome (SARS-CoV). A novel coronavirus (nCoV) is a new strain that has not been previously identified in humans. CDC is responding to an outbreak of respiratory disease caused by a novel (new) coronavirus that was first detected in Wuhan City, Hubei Province, China and which has now been detected in 50 locations internationally, including cases in the United States. The virus has been named "SARS-CoV-2" and the disease it causes has been named "coronavirus disease 2019" (abbreviated "COVID-19").

IMPORTANT INFORMATION

- SARS-CoV-2 contamination requires thorough cleaning and disinfection of all surfaces and materials within the affected area.
- Hard Surfaces can be disinfected
- Soft Surfaces can be sanitized
- Be sure to pay special attention to common use areas where SARS-CoV-2 can be easily spread and where cross contamination may occur.
- Currently there are no disinfectants that have been tested specifically for this particular emerging viral pathogen. The CDC is recommending a labeled Hospital Grade disinfectant with claims against similar type organisms to SARS-CoV-2. ServprOXIDETM has demonstrated effectiveness against viruses similar to 2019-nCoV on hard non-porous surfaces. Therefore, this product can be used against SARS-CoV-2 when used in accordance with the directions for use against Norovirus Feline Calicivirus** on hard, non-porous surfaces. In addition, ServprOXIDETM currently has EPA approved claims for Feline coronavirus (Strain WSU 79-1683, ATCC VR 989**) and Canine coronavirus (Strain 1-71, ATCC VR-809**). More product specific information can be obtained on the Technical Data Sheet & SDS.
- Consider HVAC and sanitation claims when evaluating a disinfectant
- As with all emerging type pathogens proper PPE (personal protection equipment) use is of the utmost importance.

There are three possible scenarios of contamination as follows:

CATEGORIES OF COVID-19 CONTAMINATION

Category 1:

A Category 1 level of SARS-CoV-2 work involves a customer that is requesting facility or structure disinfection and cleaning. The customer states that there is **NO** threat of SARS-CoV-2 contamination or exposure. This is a proactive cleaning action driven from current events. The customer needs to know that cleaning and disinfecting will only apply to the current state. The structure would not be protected from future SARS-CoV-2 contamination if an infected person was to enter and occupy the building. It is possible that once you are finished with the work someone could come in the structure behind you and negate the cleaning performed. Before work would begin scope of work would be defined and agreed to by both SERVPRO and Centerstate Bank.

Cost for Category 1 Clean-up

- **COVID-19 CLEANING & DISINFECTION GUIDELINES**

Pre-clean:

- Don PPE prior to entering area and do not remove while working in a potentially contaminated area.
- Avoid touching face while working
- Apply ServprOXIDE™ to remove any bacterial biofilm, soil, and debris from hard non-porous surfaces.
- Wipe with clean towel or sponge.
- Properly bag all waste – All waste to be disposed as bio-hazard material

Disinfection:

- Completely wet pre-cleaned hard non-porous surfaces with ServprOXIDE™ and allow to remain wet for 5 minutes (dwell time).
- Wipe area clean with a towel or sponge.
- Properly bag all waste– All waste to be disposed as bio-hazard material
- Disinfectant employed ServprOxide
 - Technical Data Sheet separate attachment
 - SDS separate attachment
- Sanitize Soft Surfaces

Category 2:

A Category 2 level of contamination involves a Person of Interest (POI). A POI is someone who is involved in a quarantine situation or has come in contact with someone who has been in a quarantine situation. This type of clean-up will require input from CDC/Florida State Health Department for current proper protocol for clean-up. These guidelines are changing as new data is collected so pricing and methods are only budgetary and would have to be updated once service is requested.

- **COVID-19 CLEANING & DISINFECTION GUIDELINES**

- All guidelines from category 1
- Plus, additional steps dictated by CDC/Florida Health department current guidelines

Category 3:

A Category 3 level of contamination involves confirmed positive case of SARS-CoV-2. This type of clean-up will require input from CDC/Florida State Health Department for current proper protocol for clean-up. These guidelines are changing as new data is collected so pricing and methods are only budgetary and would have to be updated once service is requested.

Cost of Clean-up Category 2

- **COVID-19 CLEANING & DISINFECTION GUIDELINES**
 - All guidelines from category 1
 - Plus, additional steps dictated by CDC/Florida Health department current guidelines

At SERVPRO of Winter Haven, we are always here to help. If we can be of help don't hesitate to reach out to us.

Chris Brill
IICRC Certified WRT / ASD
Florida State Certified Building Contrator/ CBC 1259536
Florida State Certified Mold Assessor / MRSA2544
LEAN Six Sigma Black Belt
Servpro of Winter Haven
6039 Cypress Gardens Blvd, #502
Winter Haven FL. 33884
c_brill@servpro10022.com
www.servprowinterhaven.com
863-551-5004 PH
813-777-1189 Cell
863-551-5006 FAX

Servpro of Winter Haven, Haines City/ Polk City
6039 Cypress Gardens Blvd. #502
Winter Haven, FL 33884
Winter Haven: (863) 551-5004
Haines City/Polk City: (863) 236-3553
Fax: (863) 551-5006