



HOSPICE HONORS

FOR IMMEDIATE RELEASE

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Hospice of St. Francis Named a 2019 Hospice Honors Recipient

[Brevard County, FL] Hospice of St. Francis has been named a 2019 Hospice Honors recipient by HEALTHCAREfirst, a leading provider of billing and coding services, CAHPS surveys and advanced analytics. Hospice Honors is a prestigious program that recognizes hospices providing the highest level of quality as measured from the caregiver's point of view.

"We are excited to recognize the 2019 Hospice Honors recipients for their hard work and dedication to providing exceptional care," said Misty Skinner, Executive Vice President of Services at HEALTHCAREfirst. "I congratulate Hospice of St. Francis on its success in achieving this highest of honors."

Award criteria were based on Hospice CAHPS survey results for an evaluation period of October 2017 through September 2018. Award recipients were identified by evaluating performance on a set of 24 quality indicator measures. Performance scores were aggregated from all completed surveys and were compared on a question-by-question basis to a National Performance Score calculated from all hospices contained in the HEALTHCAREfirst's Hospice CAHPS database. Hospice Honors recipients include those hospices scoring above the HEALTHCAREfirst National Performance Score on 20 of the evaluated questions.

Hospice of St. Francis President and CEO Joseph Killian credits the organization's staff, volunteers and board with earning the designation. Killian said, "Our staff members, volunteers and board members are truly invested in our mission. The Hospice Honors program is really about commitment to excellence. Our people are caring, compassionate and dynamic. Every day they are truly uplifting lives, uplifting each other and uplifting our community. On behalf of the leadership team, I want to thank everyone who exemplifies the Hospice of St. Francis mission in the way they provide care. Each of you has played a role in helping Hospice of St. Francis become a 2019 Hospice Honors recipient."

Hospice of St. Francis is Brevard's longest-serving, and only non-denominational, non-profit hospice and palliative care resource. It was founded 42 years ago to provide extraordinary care for patients and families to help them deal with the greatest medical, emotional and spiritual challenges of their lives. Today, Hospice of St. Francis offers a full continuum of service to our entire county, including bereavement support for families and the North Star Program for Grieving Children. Hospice of St. Francis cares for patients in their residences, wherever they call home. Its staff and volunteers work with dedication, compassion and great respect for those they serve guided by the mission statement: *Uplifting Lives. Uplifting Each Other. Uplifting Our Community.* Learn more at www.HospiceOfStFrancis.com and follow us on Facebook.

About HEALTHCAREfirst: HEALTHCAREfirst enables home health and hospice providers to streamline and optimize their business through cloud-based software solutions and services. Thousands of agencies use HEALTHCAREfirst's CAHPS surveys, billing, coding and OASIS review, and advanced analytics services to streamline business efficiencies, simplify CMS compliance, expedite reimbursement and improve patient care. HEALTHCAREfirst is a wholly owned subsidiary of ResMed (NYSE: RMD, ASX: RMD). Visit www.healthcarefirst.com or and follow @HEALTHCAREfirst on Twitter.